Smart WASTE

WASTE COLLECTION SOFTWARE

EBOOK

www.uffizio.com

PURPOSE OF THIS EBOOK

Managing waste efficiently isn't just a service; it's a responsibility that affects every aspect of a community—from health to cleanliness and even environmental sustainability. As a system integrator, you understand the importance of offering solutions that truly solve your clients' pain points.

This ebook is crafted specifically for you. It's designed to help you:

> Understand the common ***challenges*** waste management agencies face today.
>
> Discover how ***SmartWaste*** provides practical, impactful solutions to these challenges.
>
> Equip yourself with the tools to pitch a revolutionary waste collection system to your clients.

By the end of this ebook, you'll know exactly how SmartWaste transforms waste collection process.

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INTRODUCTION

Waste collection is essential to keep cities clean and safe. It involves gathering waste from homes, businesses, and public places and transporting it to recycling centers, treatment plants, or landfills. This process helps protect public health and the environment.
Moving waste is a key part of the process. Trucks need to follow the best routes, reach all areas on time, and deliver waste to the right locations. Poor planning can lead to delays, higher fuel costs, and missed collections.

How Smartwaste Helps

SmartWaste makes waste transportation simple and efficient. It helps managers plan better routes, track vehicles in real time, and coordinate teams for waste collection. This ensures faster service, lower costs, and happier citizens.

WHY WASTE COLLECTION IS A BIG OPPORTUNITY FOR YOU?

With SmartWaste, you can help your clients:

Create smarter routes
Save time and reduce fuel costs with optimized paths.

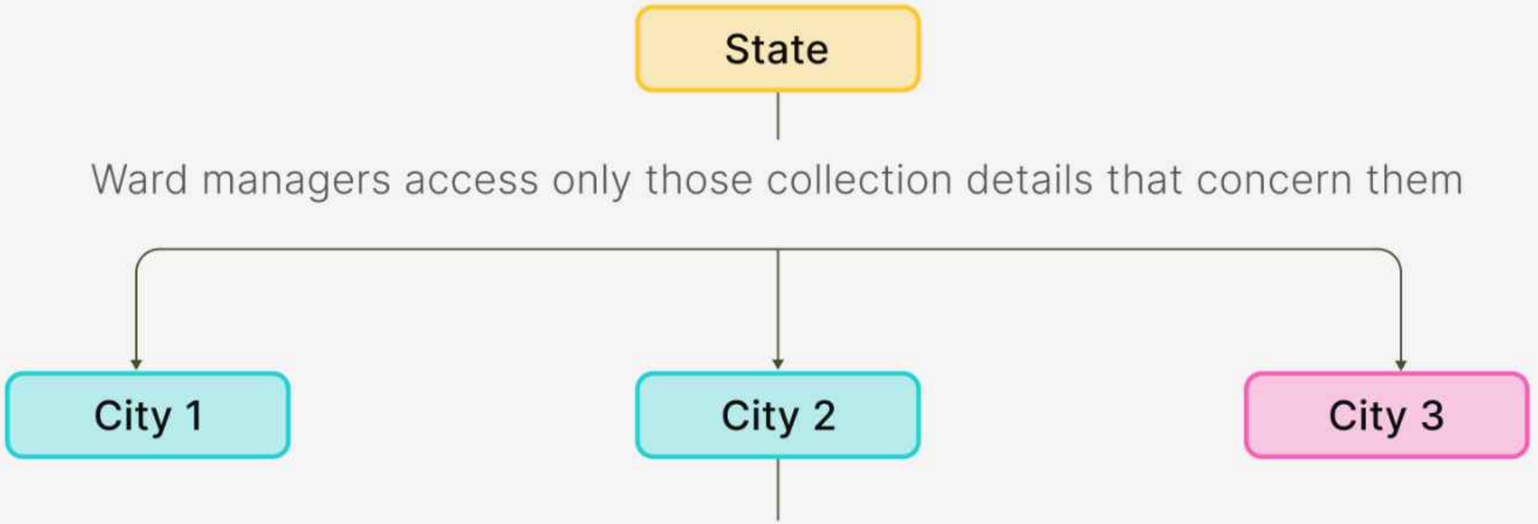
Use resources wisely
Allocate vehicles and collectors efficiently.

Track in real-time
Monitor tasks and adjust plans instantly.

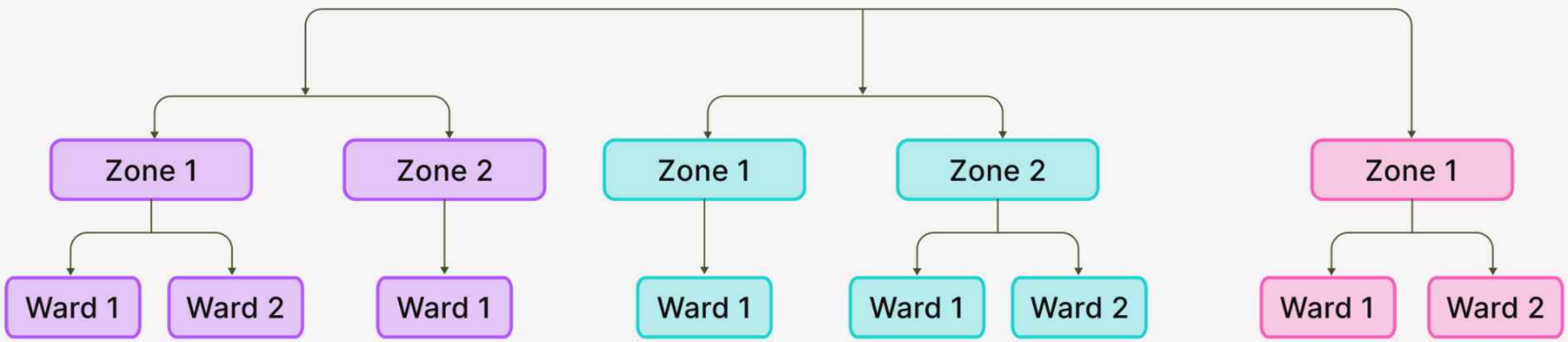
Plan cities better
Divide areas into zones and assign responsibilities.

Simplify operations
Ensure smooth coordination across all levels.

Different scope of visibility for different managers

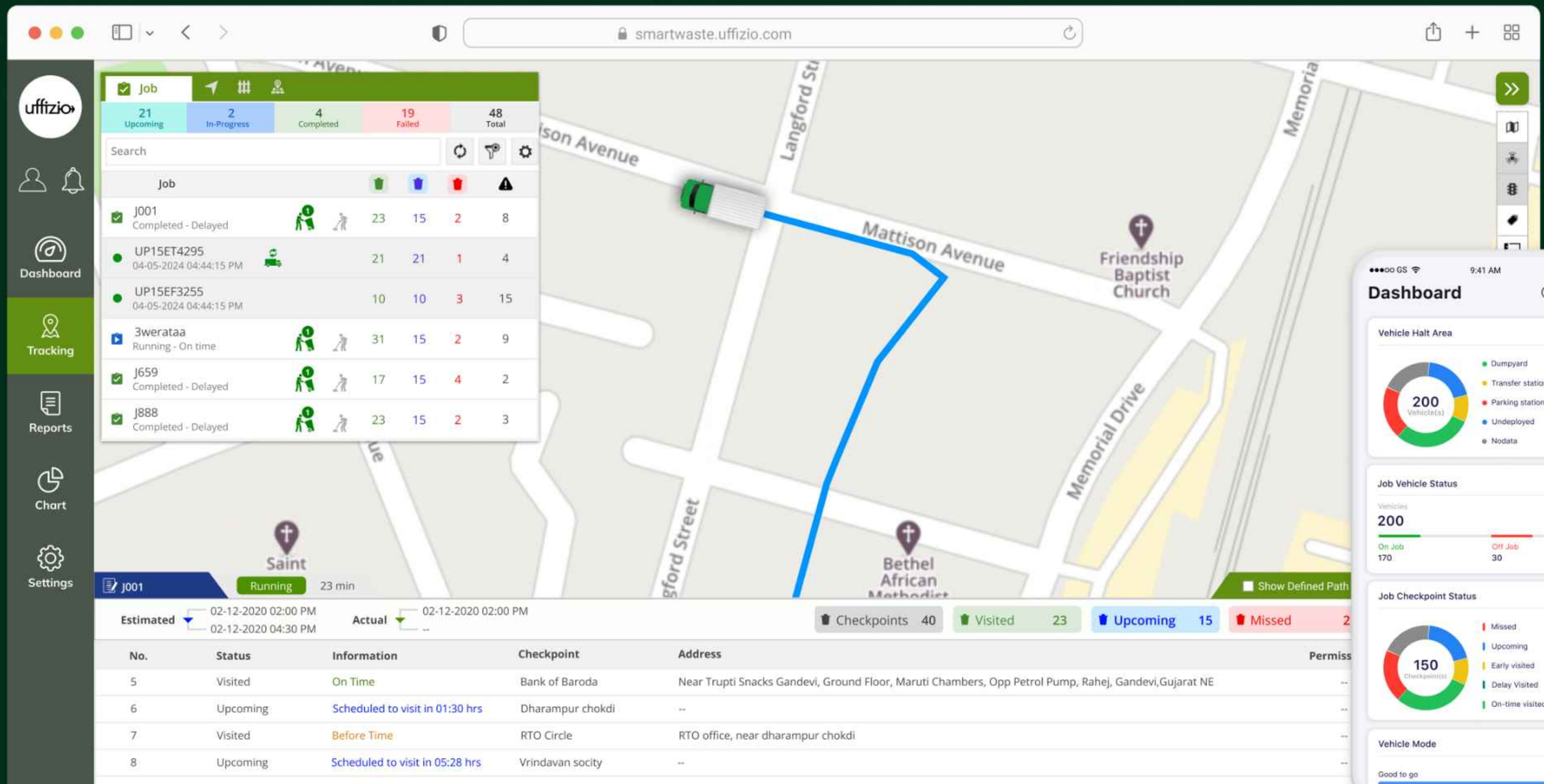


Zone managers can access multiple wards & inspect errors



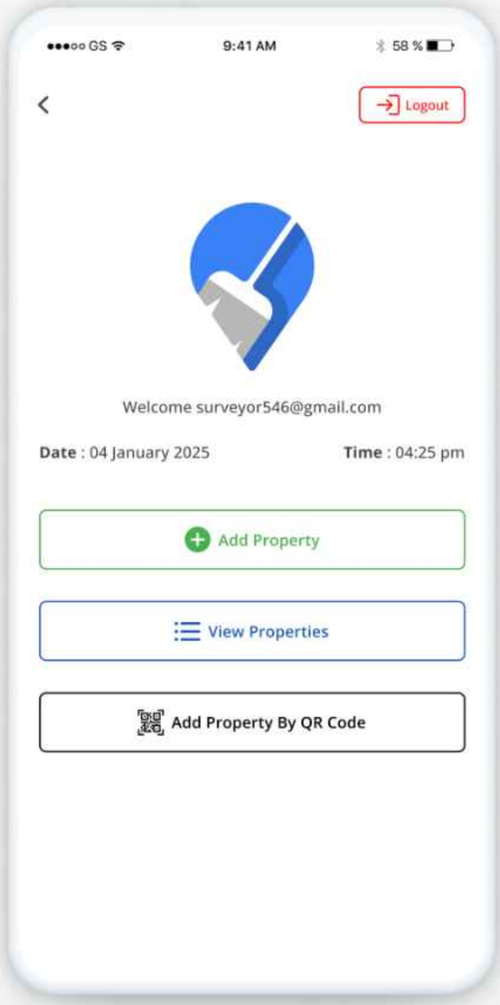
CENTRALIZED INTERFACE FOR MANAGER

Have seamless overview of the waste collection activities and make data-driven decisions with the web portal and mobile app.

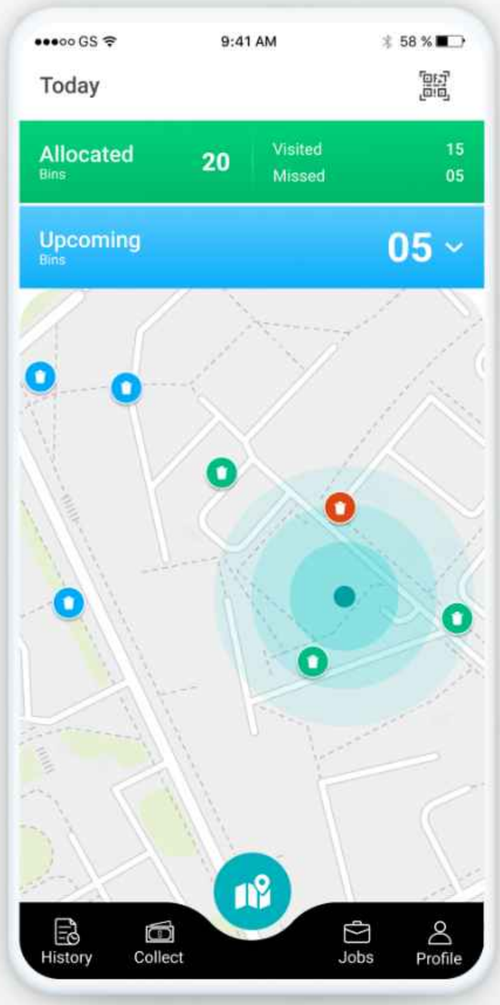


APPLICATIONS FOR EACH ROLE

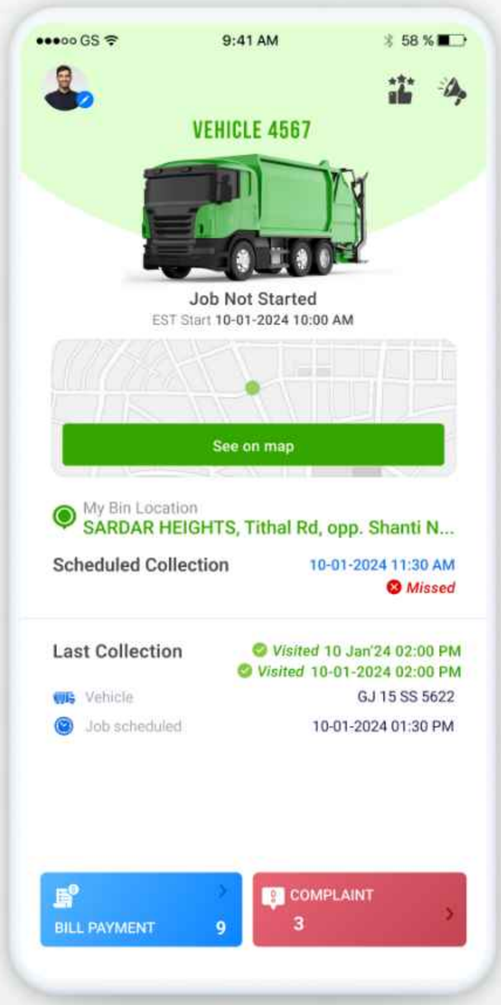
From monitoring and collecting waste to raising concerns, dedicated apps streamline tasks for surveyors, collectors, helpers, and citizens.



Surveyor App



Collectors & Helpers App



Citizens App

TYPES OF WASTE

Efficient waste management begins with understanding the various types of waste and their unique handling requirements.

Household waste

Everyday waste generated by families-food scraps, packaging, and recyclables.

Medical waste

Hazardous waste like syringes, gloves, and other materials from hospitals and clinics.

Industrial waste

Large-scale waste from factories, including chemicals, metals, and heavy materials.

CHALLENGES IN WASTE COLLECTION

1

Disorganized routes

Routes are often unclear or poorly planned. This causes delays and extra costs.

2

Poor resource allocation

Vehicles and collectors aren’t assigned properly. This wastes time, fuel, and effort.

3

No real-time tracking

Administrators don’t have live updates on tasks. This makes it hard to spot issues or fix problems quickly.

4

Overflowing bins and delays

Bins often stay unemptied for too long. This leads to overflowing garbage and frustrated citizens.

5

Unanswered complaints

Citizens feel ignored when their issues, like missed pickups, aren’t resolved. This leads to mistrust and dissatisfaction.

6

Meeting environmental rules

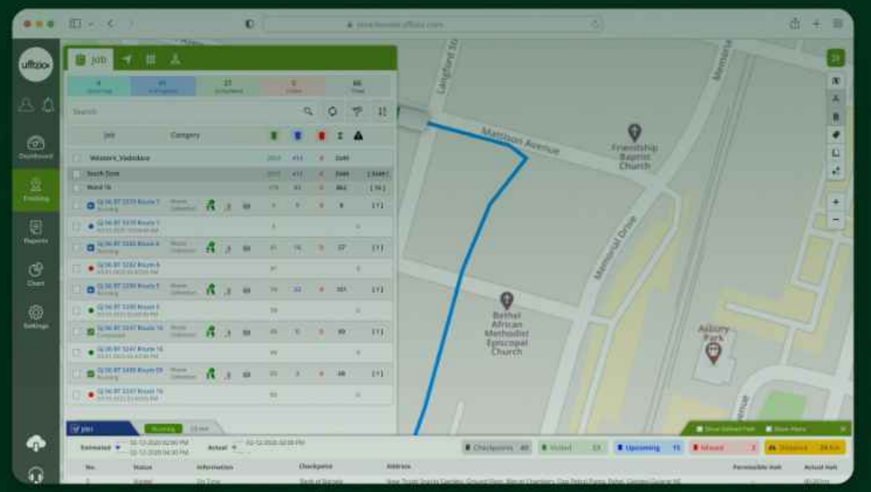
Proper waste disposal is necessary but hard to manage. Without the right tools, staying compliant becomes a challenge.

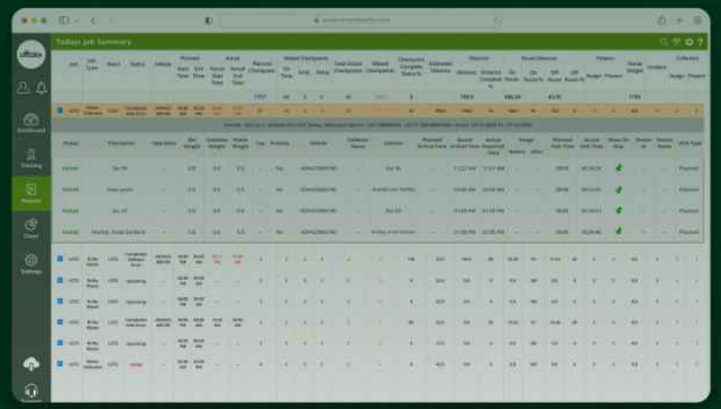
HOW DOES IT WORK?

Take control of waste collection with SmartWaste. Here's how it works step-by-step:

MANAGER APPLICATION

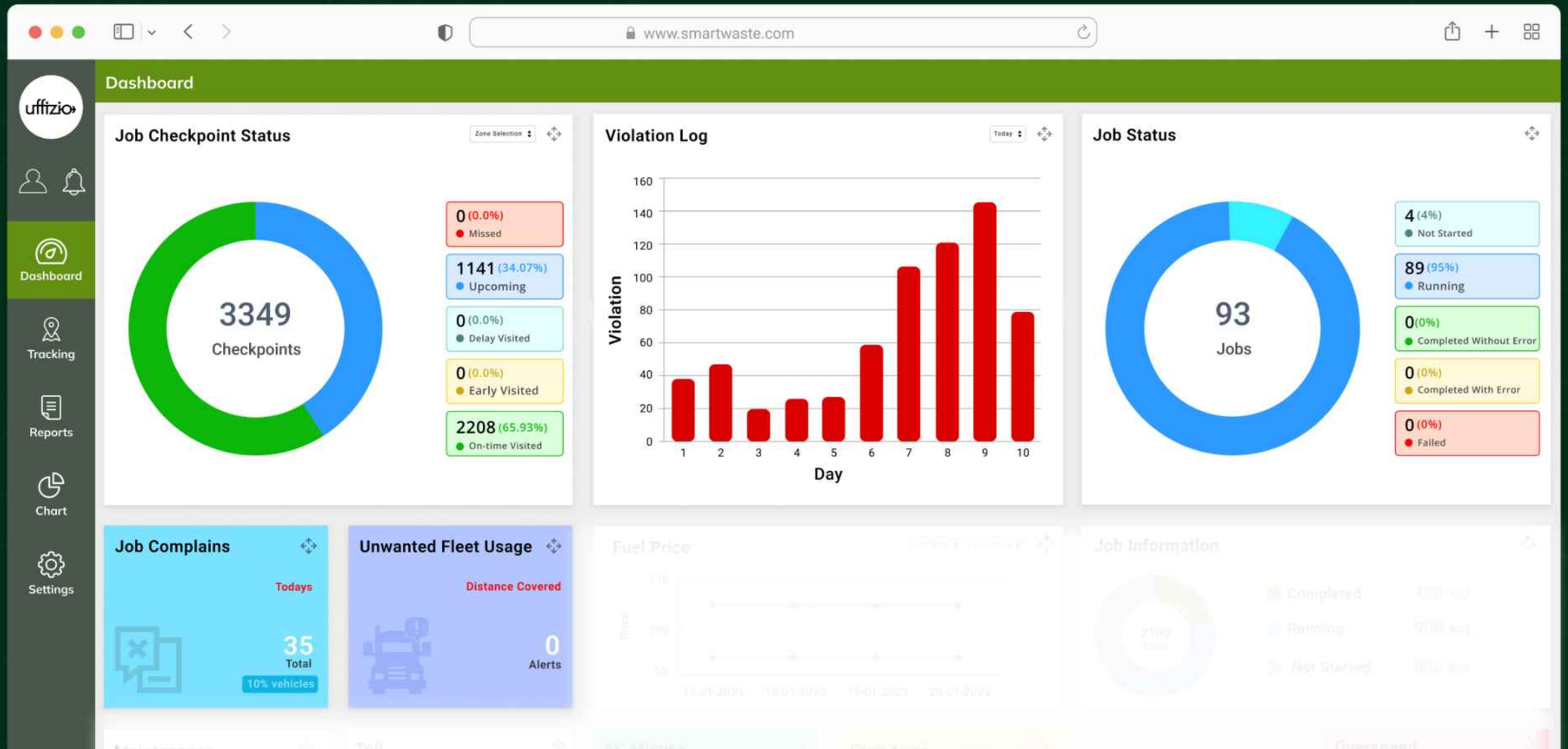
Manager Application is a powerful tool for administrators and decision-makers to oversee and optimize waste management operations. It enables managers to assign jobs, monitor collection progress in real-time, and resolve complaints efficiently. With features like live tracking, route optimization, and actionable insights, this application empowers organizations to ensure timely task completion. It also helps improve resource allocation, and maintain transparency across all operations.





INSIGHTFUL DASHBOARD

Dashboard is the central hub for managing and monitoring waste collection operations. It provides real-time updates and actionable insights to help administrators oversee tasks efficiently.



KEY INSIGHTS

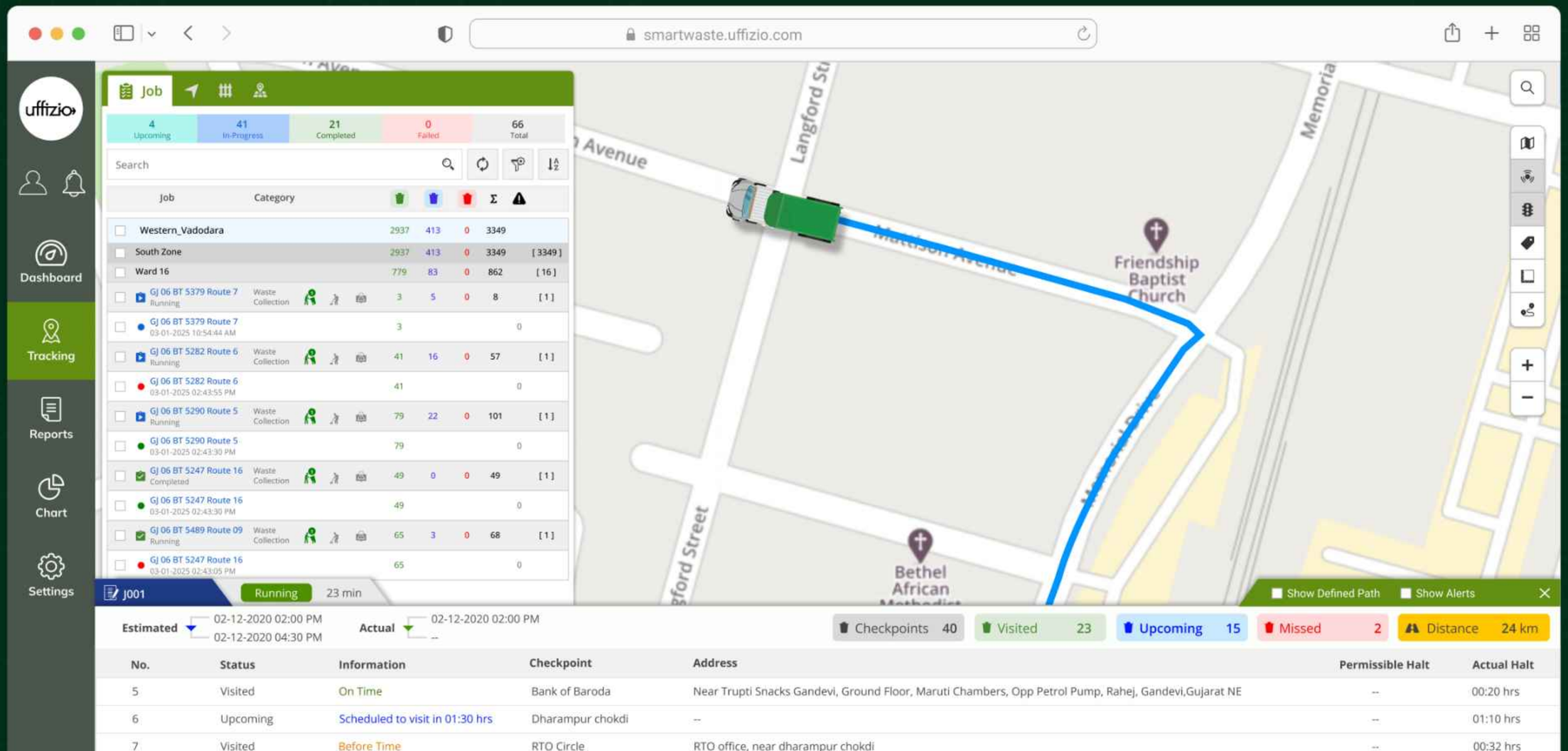
1. **Waste collection statistics**
   Keep track of how many tasks are completed, ongoing, or still pending.
2. **Alerts and task violations**
   Get notified instantly about delays, missed tasks, or route changes.
3. **Bin visit tracking**
   Know how many bins have been collected and which ones are left.
4. **Job complains**
   This helps you prioritize and resolve issues to keep everyone satisfied.
5. **Unwanted fleet usage**
   Spot any unauthorized use of vehicles, like taking unapproved routes or idling for too long.

BENEFIT

Stay informed on daily tasks, resolve complaints promptly, ensure smooth operations, and minimize costs by monitoring vehicle usage effectively.

LIVE TRACKING

Live Tracking Screen is a powerful tool that offers real-time visibility into waste collection activities. It helps administrators track vehicles, monitor collector tasks, and address issues as they arise. This ensures efficient and transparent operations.



KEY INSIGHTS

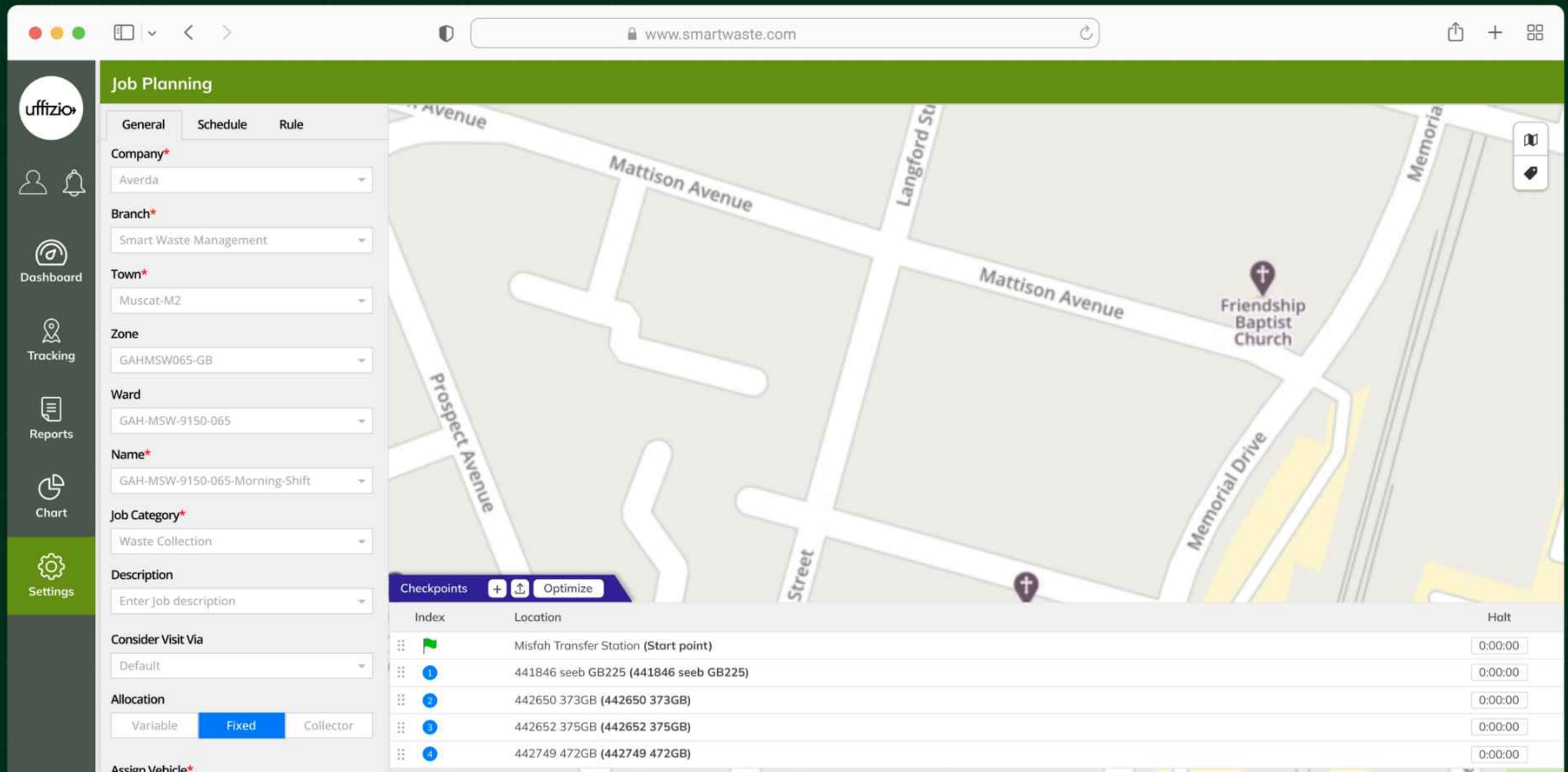
1. **Job status indicators**
   Track tasks as completed, in-progress, or missed using color-coded indicators.
2. **Real-time vehicle tracking**
   See the exact location of vehicles and monitor their routes live.
3. **Alerts and notifications**
   Get instant updates about route deviations, delays, or other issues.
4. **Time and halt monitoring**
   Compare actual task times and halts with the planned schedule.
5. **Vehicle status overview**
   Check assigned, unassigned, completed, and total vehicles at a glance.

BENEFIT

Gain complete control over waste collection with real-time updates, quick issue resolution, and accurate task tracking.

JOB MANAGEMENT

Job management feature ensures smooth execution of waste collection tasks by streamlining the assignment, tracking, and completion process. It helps administrators efficiently allocate resources and monitor progress.



KEY INSIGHTS

1. **Task assignment**

   Assign collection tasks to specific vehicles and collectors based on zones or areas.

2. **Route planning**

   Create optimized routes for waste collection to reduce travel time and fuel consumption.

3. **Progress tracking**

   Monitor the status of each assigned task and ensure timely completion.

4. **Break management**

   Allow collectors to take scheduled breaks without disrupting the overall workflow.

5. **Unplanned tasks**

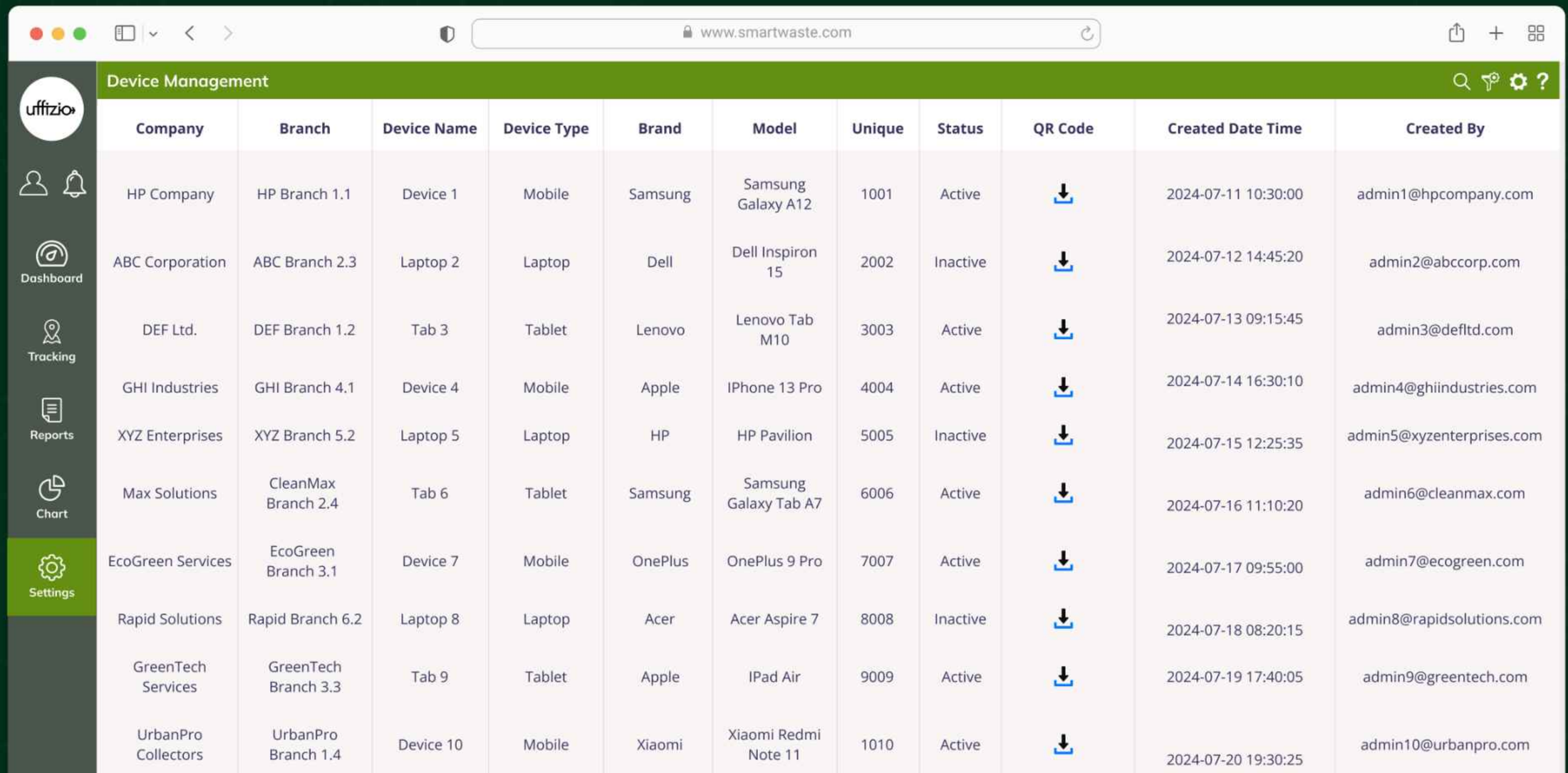
   Record and manage additional tasks, such as extra bin pickups or unexpected service requests.

BENEFIT

It ensures efficient resource allocation, smooth task handling, and flexibility to adapt to unexpected situations. It helps improving accountability and overall productivity.

DEVICE MANAGEMENT

Device management ensures that all devices used in waste collection are tracked, monitored, and utilized efficiently. It streamlines operations by maintaining accurate records and improving resource allocation.



Company	Branch	Device Name	Device Type	Brand	Model	Unique	Status	QR Code	Created Date Time	Created By
HP Company	HP Branch 1.1	Device 1	Mobile	Samsung	Samsung Galaxy A12	1001	Active		2024-07-11 10:30:00	admin1@hpcompany.com
ABC Corporation	ABC Branch 2.3	Laptop 2	Laptop	Dell	Dell Inspiron 15	2002	Inactive		2024-07-12 14:45:20	admin2@abccorp.com
DEF Ltd.	DEF Branch 1.2	Tab 3	Tablet	Lenovo	Lenovo Tab M10	3003	Active		2024-07-13 09:15:45	admin3@defltd.com
GHI Industries	GHI Branch 4.1	Device 4	Mobile	Apple	IPhone 13 Pro	4004	Active		2024-07-14 16:30:10	admin4@ghiindustries.com
XYZ Enterprises	XYZ Branch 5.2	Laptop 5	Laptop	HP	HP Pavilion	5005	Inactive		2024-07-15 12:25:35	admin5@xyzenterprises.com
Max Solutions	CleanMax Branch 2.4	Tab 6	Tablet	Samsung	Samsung Galaxy Tab A7	6006	Active		2024-07-16 11:10:20	admin6@cleanmax.com
EcoGreen Services	EcoGreen Branch 3.1	Device 7	Mobile	OnePlus	OnePlus 9 Pro	7007	Active		2024-07-17 09:55:00	admin7@ecogreen.com
Rapid Solutions	Rapid Branch 6.2	Laptop 8	Laptop	Acer	Acer Aspire 7	8008	Inactive		2024-07-18 08:20:15	admin8@rapidsolutions.com
GreenTech Services	GreenTech Branch 3.3	Tab 9	Tablet	Apple	IPad Air	9009	Active		2024-07-19 17:40:05	admin9@greentech.com
UrbanPro Collectors	UrbanPro Branch 1.4	Device 10	Mobile	Xiaomi	Xiaomi Redmi Note 11	1010	Active		2024-07-20 19:30:25	admin10@urbanpro.com

KEY INSIGHTS

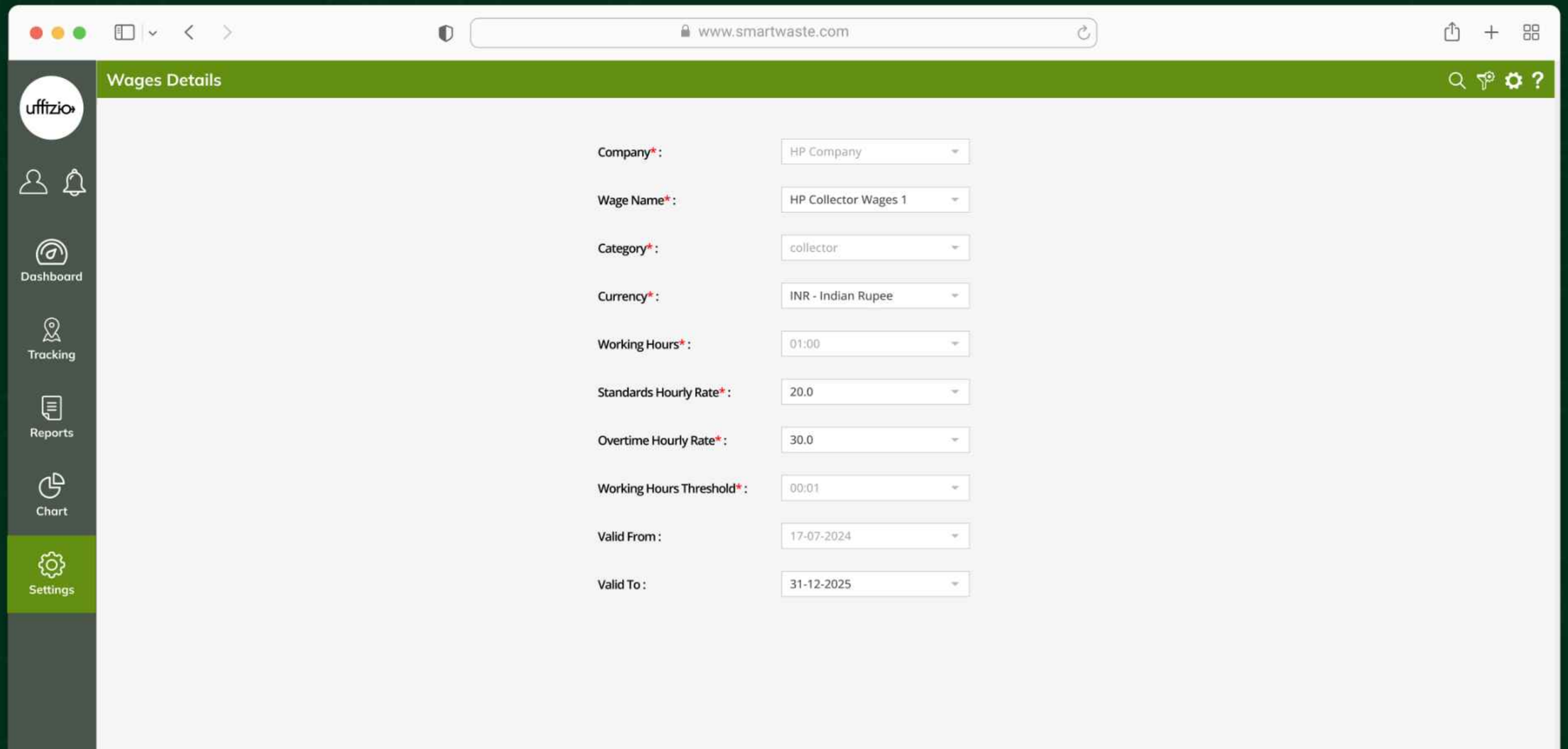
1. **Device inventory tracking**
   Keep a record of all devices assigned to collectors for waste collection tasks.
2. **Real-time usage monitoring**
   Monitor device performance and usage during collection activities.
3. **Efficient device assignment**
   Allocate devices like GPS trackers or RFID scanners to collectors based on tasks and zones.
4. **Operational insights**
   Gain insights into device usage to identify issues and optimize processes.

BENEFIT

It ensures better resource allocation. It also enhances operational efficiency, and reduces downtime by keeping all devices in optimal condition.

WAGE TARIFF AND ANALYTICS

Wage tariff and analytics feature helps administrators manage wages for collectors and helpers by setting tariffs based on criteria like tasks completed, hours worked, or routes covered. It also provides valuable insights into workforce costs and performance.



KEY INSIGHTS

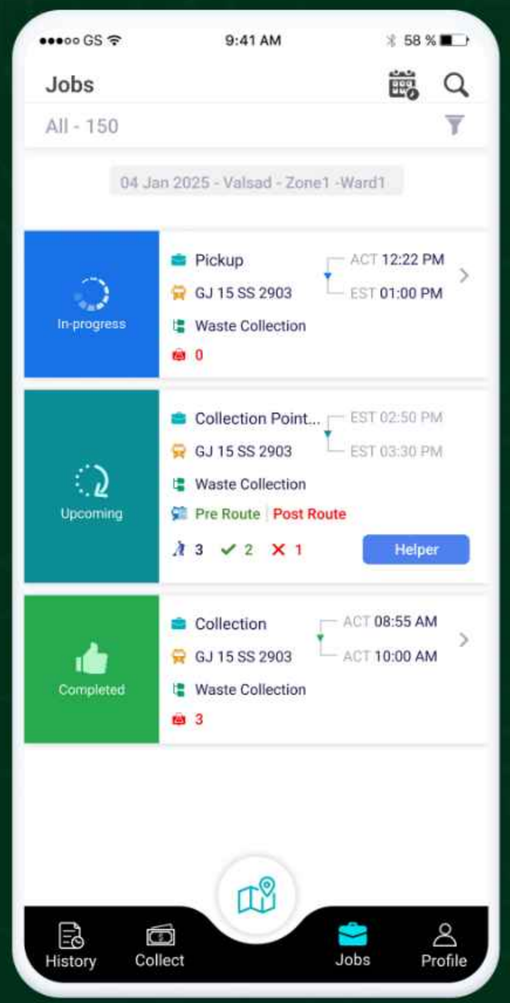
1. **Custom wage tariffs**
   Set wage tariffs based on task types, shifts, or routes to ensure fair compensation.
2. **Workforce performance tracking**
   Analyze collector and helper productivity to identify high-performing teams.
3. **Cost management**
   Get insights into workforce-related expenses for better budget control.
4. **Detailed analytics**
   Use data on completed tasks and hours worked to optimize resource allocation.

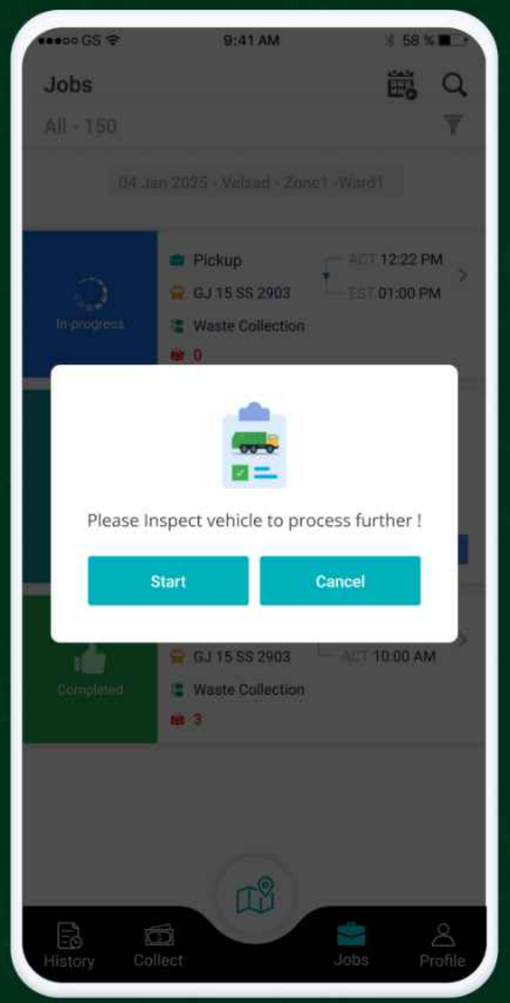
BENEFIT

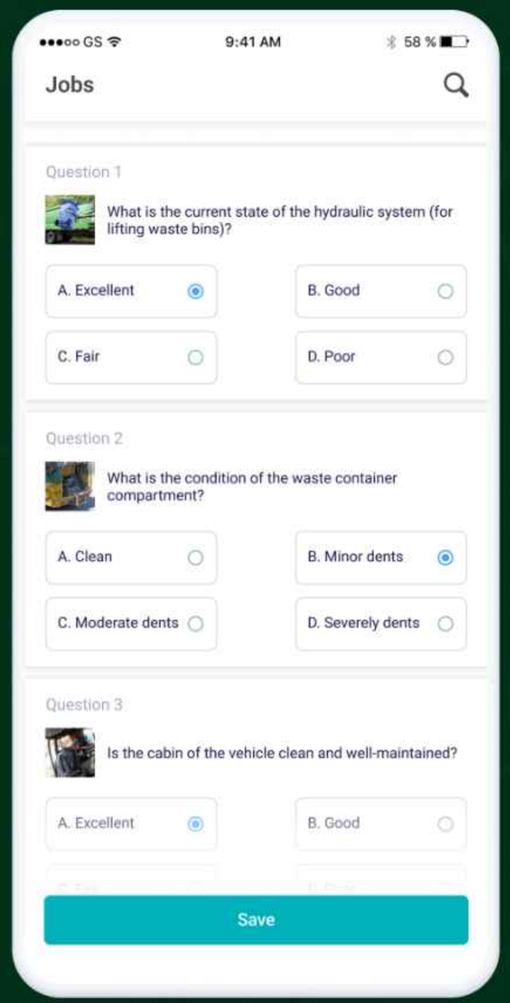
This feature ensures fair wage distribution, improves workforce efficiency, and helps control operational costs by providing detailed insights into workforce performance and expenses.

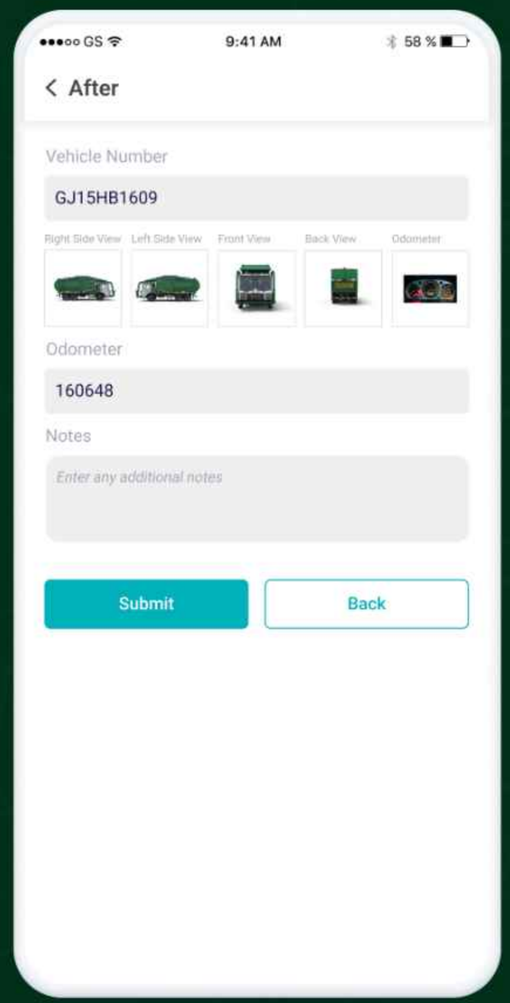
VEHICLE CONDITION REPORT (VCR)

Vehicle condition report (VCR) feature allows managers to create and manage checklists for monitoring vehicle conditions before and after waste collection tasks. This ensures vehicles are always in optimal working condition.









KEY INSIGHTS

1

Custom checklists

Managers can create detailed vehicle condition checklists at the company level.

2

Vehicle-specific checks

Checklists are customized based on the type of vehicle to ensure relevant inspections.

3

Pre-route and post-route inspections

Apply checklists before and after routes to monitor vehicle performance and maintenance needs.

4

Data integration

All jobs inherit the selected VCR items, ensuring uniform checks across tasks.

5

Reports and analytics

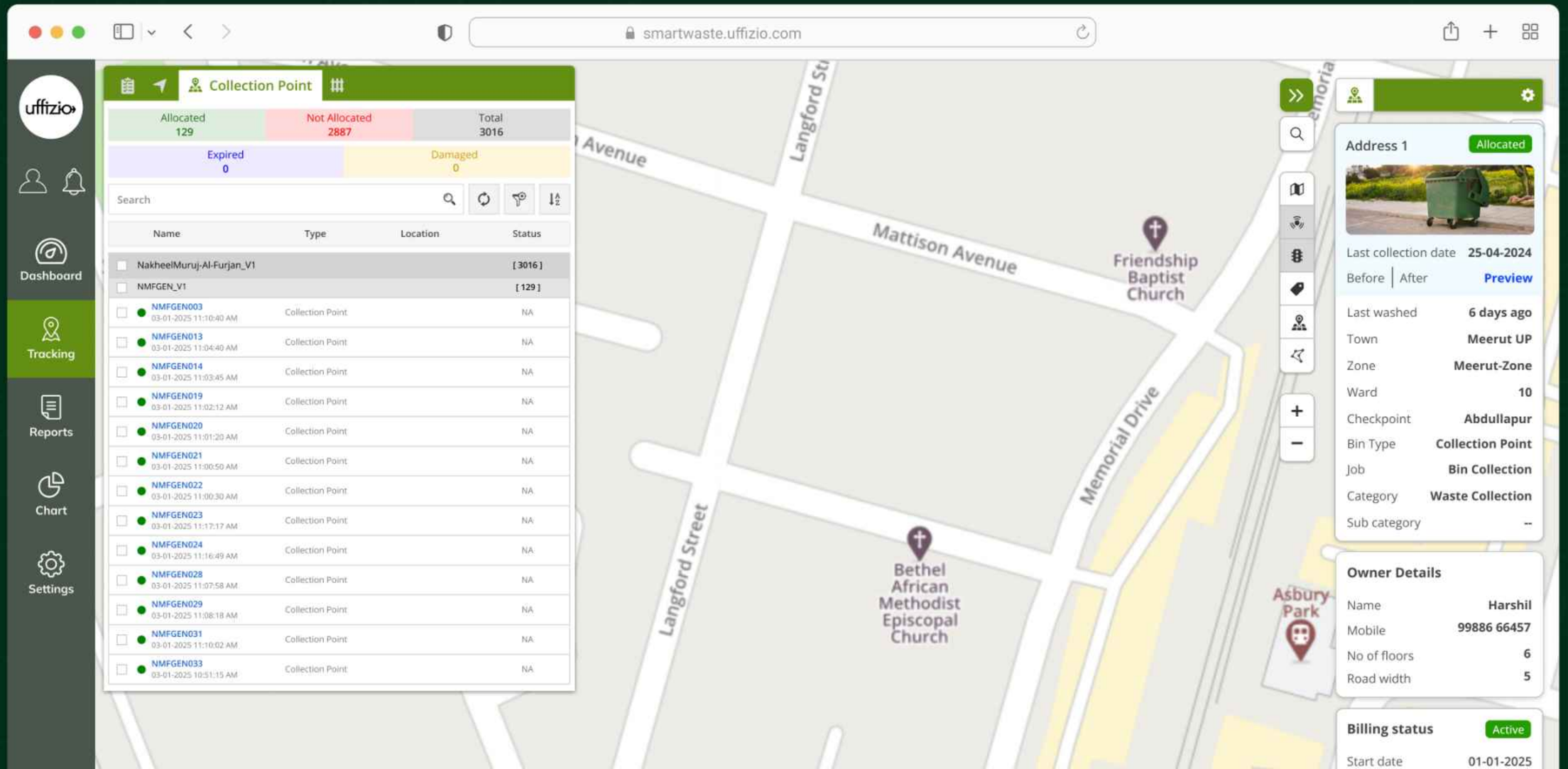
Generate detailed reports to identify patterns and plan vehicle maintenance proactively.

BENEFIT

This feature ensures vehicles are safe, reduces maintenance costs, and increases operational efficiency by preventing unexpected breakdowns.

BIN MODULE

Bin module provides managers with a detailed view of bin-related operations, offering insights into their lifecycle, condition, and usage. It ensures effective management of bins across different tasks.



KEY INSIGHTS

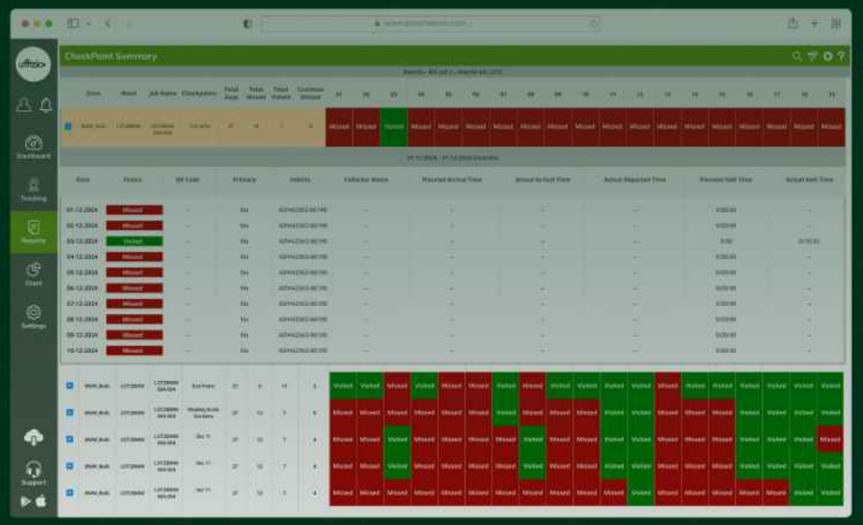
1. **Bin tracking on live screen**
   Monitor bin locations and statuses in real-time using the live tracking screen.
2. **Detailed bin information**
   Access tooltip details for each bin, such as visited status, wash status, and maintenance needs.
3. **Bin washing management**
   Manage bin washing tasks, track unwashed bins, and ensure timely cleaning.
4. **Bin lifecycle insights**
   View the complete lifecycle of bins, including setup, usage, washing, and expiry.
5. **Job integration**
   Link bin statuses to specific job categories, ensuring seamless task allocation and reporting.

BENEFIT

This feature improves bin management efficiency, ensures cleanliness, and helps monitor bin conditions for uninterrupted waste collection services.

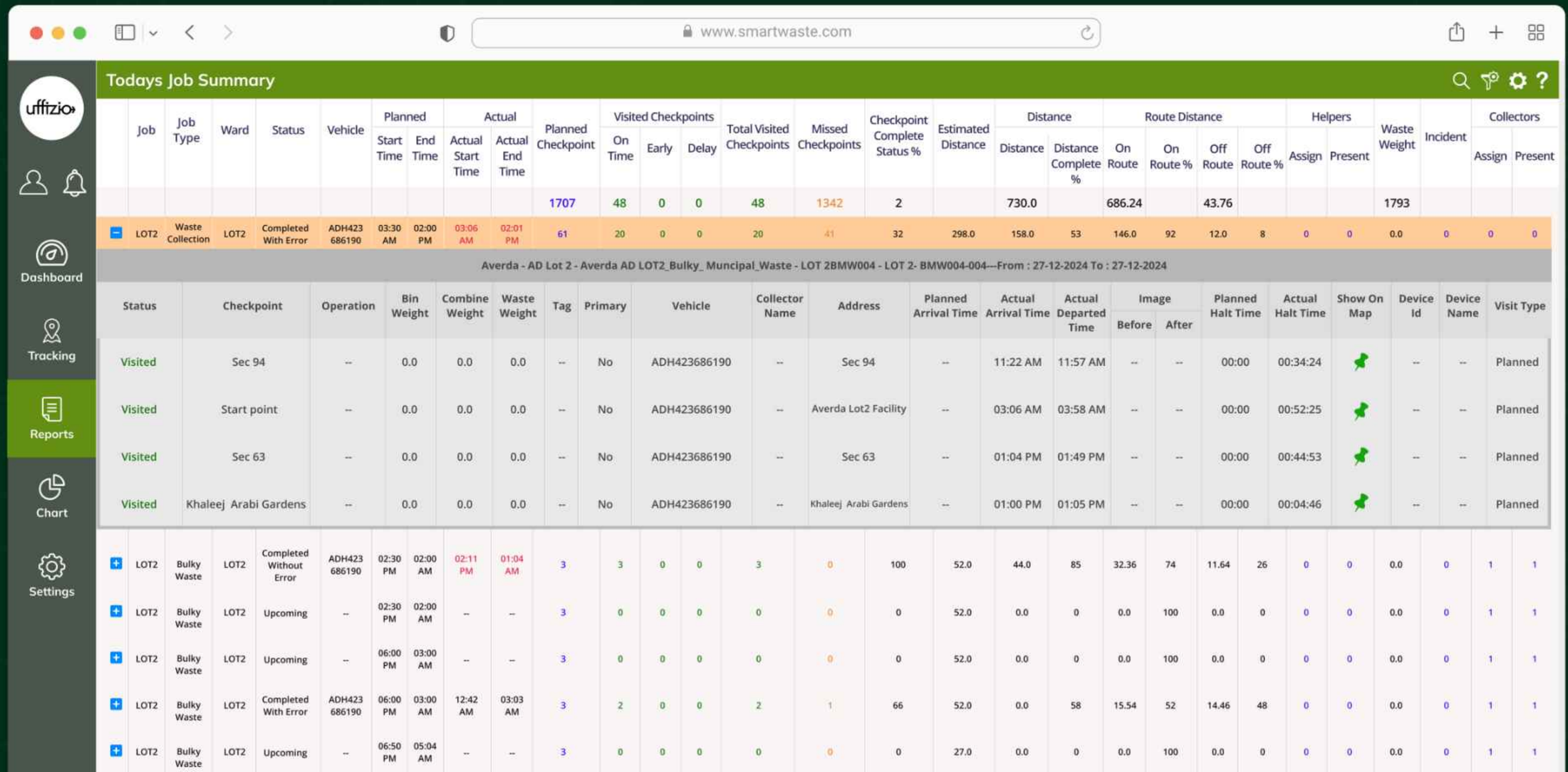
DETAILED REPORTS

The detailed reports provide valuable insights into different aspects of waste collection and management. These reports help managers oversee operations, evaluate performance, and implement informed strategies. With features like actionable insights, real-time updates, and customizable formats, they ensure operational efficiency and accountability. Each report focuses on a specific aspect, offering a comprehensive view of performance metrics and highlighting opportunities for improvement.



JOB SUMMARY

Job summary report offers a quick snapshot of the checkpoints visited by waste collection teams. It shows the status of each checkpoint (e.g., visited, missed, or planned) on the selected date and helps managers track daily progress effortlessly.



	Job	Job Type	Ward	Status	Vehicle	Planned Start Time	Planned End Time	Actual Start Time	Actual End Time	Planned Checkpoint	Visited Checkpoints On Time	Visited Checkpoints Early	Visited Checkpoints Delay	Total Visited Checkpoints	Missed Checkpoints	Checkpoint Complete Status %	Estimated Distance	Distance	Distance Complete %	Route Distance On Route	Route Distance On Route %	Route Distance Off Route	Route Distance Off Route %	Helpers Assign	Helpers Present	Waste Weight	Incident	Collectors Assign	Collectors Present
										1707	48	0	0	48	1342	2		730.0		686.24		43.76				1793			
−	LOT2	Waste Collection	LOT2	Completed With Error	ADH423 686190	03:30 AM	02:00 PM	03:06 AM	02:01 PM	61	20	0	0	20	41	32	298.0	158.0	53	146.0	92	12.0	8	0	0	0.0	0	0	0

Status	Checkpoint	Operation	Bin Weight	Combine Weight	Waste Weight	Tag	Primary	Vehicle	Collector Name	Address	Planned Arrival Time	Actual Arrival Time	Actual Departed Time	Image Before	Image After	Planned Halt Time	Actual Halt Time	Show On Map	Device Id	Device Name	Visit Type
Visited	Sec 94	--	0.0	0.0	0.0	--	No	ADH423686190	--	Sec 94	--	11:22 AM	11:57 AM	--	--	00:00	00:34:24		--	--	Planned
Visited	Start point	--	0.0	0.0	0.0	--	No	ADH423686190	--	Averda Lot2 Facility	--	03:06 AM	03:58 AM	--	--	00:00	00:52:25		--	--	Planned
Visited	Sec 63	--	0.0	0.0	0.0	--	No	ADH423686190	--	Sec 63	--	01:04 PM	01:49 PM	--	--	00:00	00:44:53		--	--	Planned
Visited	Khaleej Arabi Gardens	--	0.0	0.0	0.0	--	No	ADH423686190	--	Khaleej Arabi Gardens	--	01:00 PM	01:05 PM	--	--	00:00	00:04:46		--	--	Planned

+	LOT2	Bulky Waste	LOT2	Completed Without Error	ADH423 686190	02:30 PM	02:00 AM	02:11 PM	01:04 AM	3	3	0	0	3	0	100	52.0	44.0	85	32.36	74	11.64	26	0	0	0.0	0	1	1
+	LOT2	Bulky Waste	LOT2	Upcoming	--	02:30 PM	02:00 AM	--	--	3	0	0	0	0	0	0	52.0	0.0	0	0.0	100	0.0	0	0	0	0.0	0	1	1
+	LOT2	Bulky Waste	LOT2	Upcoming	--	06:00 PM	03:00 AM	--	--	3	0	0	0	0	0	0	52.0	0.0	0	0.0	100	0.0	0	0	0	0.0	0	1	1
+	LOT2	Bulky Waste	LOT2	Completed With Error	ADH423 686190	06:00 PM	03:00 AM	12:42 AM	03:03 AM	3	2	0	0	2	1	66	52.0	0.0	58	15.54	52	14.46	48	0	0	0.0	0	1	1
+	LOT2	Bulky Waste	LOT2	Upcoming	--	06:50 PM	05:04 AM	--	--	3	0	0	0	0	0	0	27.0	0.0	0	0.0	100	0.0	0	0	0	0.0	0	1	1

KEY INSIGHTS

1. **Checkpoint status**

   Displays whether checkpoints were visited, missed, or planned for the day. Includes total waste weight collected during that job.

2. **Operational details**

   Provides information about the activities performed at each checkpoint, such as waste collection, type of waste, and bin weight.

3. **Start and end timings**

   Tracks planned and actual arrival/departure times, highlighting delays and deviations from the schedule.

4. **Route compliance**

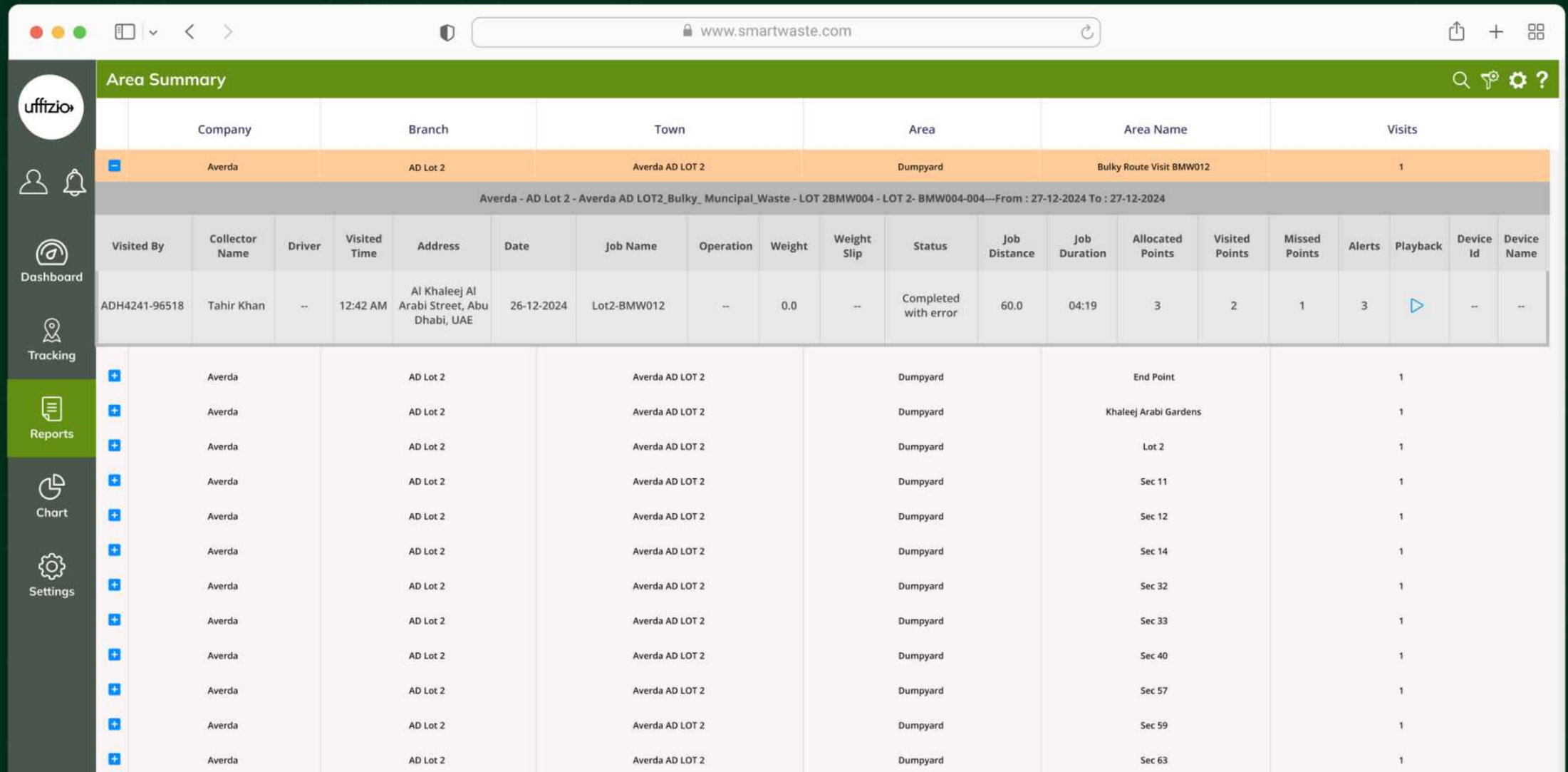
   Monitors whether vehicles followed the assigned routes and calculates on-route and off-route percentages.

BENEFIT

Provides real-time visibility into the performance of waste collection teams. This helps to ensure timely operations and immediate resolution of missed checkpoints or delays.

AREA TRIP SUMMARY

Area trip summary report provides detailed insights into waste collection activities. It includes area-to-area transitions, starting points (e.g., parking areas), and collection points which are visited. Geofencing is used to mark such areas and to track vehicle movements to provides data on trip durations, distances covered, and waste collection progress.



KEY INSIGHTS

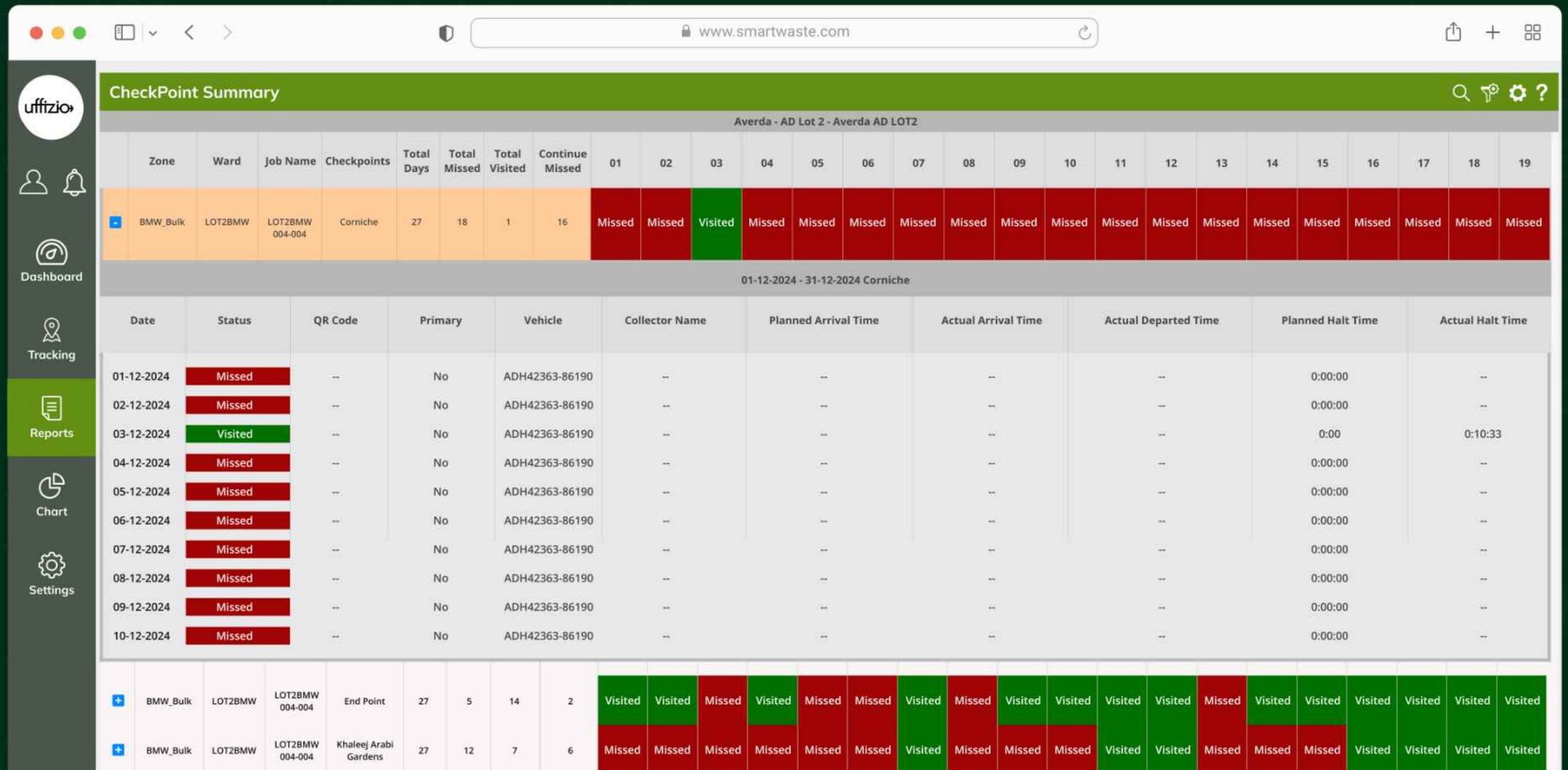
1. **Area coverage details**
   Displays visited and missed points for each area, ensuring complete task coverage.
2. **Job duration**
   Tracks the total time spent on trips within specific areas for better resource planning.
3. **Operational metrics**
   Highlights job distance, weight handled, and points allocated for streamlined monitoring.
4. **Accurate time tracking**
   Captures precise visited times for each area using data from UHF readers.

BENEFIT

Enables detailed monitoring of area-specific waste collection activities. This ensures efficient operations and improved service quality.

CHECKPOINTS SUMMARY

Checkpoints summary report provides an overview of all checkpoints across routes. The report highlights their status as visited or missed. This report helps managers identify patterns in missed checkpoints and ensure route compliance.



	Zone	Ward	Job Name	Checkpoints	Total Days	Total Missed	Total Visited	Continue Missed	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19
-	BMW_Bulk	LOT2BMW	LOT2BMW 004-004	Corniche	27	18	1	16	Missed	Missed	Visited	Missed	Missed	Missed	Missed	Missed	Missed	Missed	Missed	Missed	Missed	Missed	Missed	Missed	Missed	Missed	Missed

Date	Status	QR Code	Primary	Vehicle	Collector Name	Planned Arrival Time	Actual Arrival Time	Actual Departed Time	Planned Halt Time	Actual Halt Time
01-12-2024	Missed	--	No	ADH42363-86190	--	--	--	--	0:00:00	--
02-12-2024	Missed	--	No	ADH42363-86190	--	--	--	--	0:00:00	--
03-12-2024	Visited	--	No	ADH42363-86190	--	--	--	--	0:00	0:10:33
04-12-2024	Missed	--	No	ADH42363-86190	--	--	--	--	0:00:00	--
05-12-2024	Missed	--	No	ADH42363-86190	--	--	--	--	0:00:00	--
06-12-2024	Missed	--	No	ADH42363-86190	--	--	--	--	0:00:00	--
07-12-2024	Missed	--	No	ADH42363-86190	--	--	--	--	0:00:00	--
08-12-2024	Missed	--	No	ADH42363-86190	--	--	--	--	0:00:00	--
09-12-2024	Missed	--	No	ADH42363-86190	--	--	--	--	0:00:00	--
10-12-2024	Missed	--	No	ADH42363-86190	--	--	--	--	0:00:00	--

+	BMW_Bulk	LOT2BMW	LOT2BMW 004-004	End Point	27	5	14	2	Visited	Visited	Missed	Visited	Missed	Missed	Visited	Missed	Visited	Visited	Visited	Visited	Missed	Visited	Visited	Visited	Visited	Visited	Visited
+	BMW_Bulk	LOT2BMW	LOT2BMW 004-004	Khaleej Arabi Gardens	27	12	7	6	Missed	Missed	Missed	Missed	Missed	Missed	Visited	Missed	Missed	Missed	Visited	Visited	Missed	Missed	Missed	Visited	Visited	Visited	Visited

KEY INSIGHTS

1

Checkpoint performance

Displays the number of visited and missed checkpoints to evaluate operational efficiency.

2

Daily tracking

Tracks checkpoint statuses day by day, offering a clear timeline for analysis.

3

Compliance monitoring

Helps in identifying frequently missed checkpoints. This enables managers to address recurring issues and take corrective actions against non-compliance.

4

Vehicle details

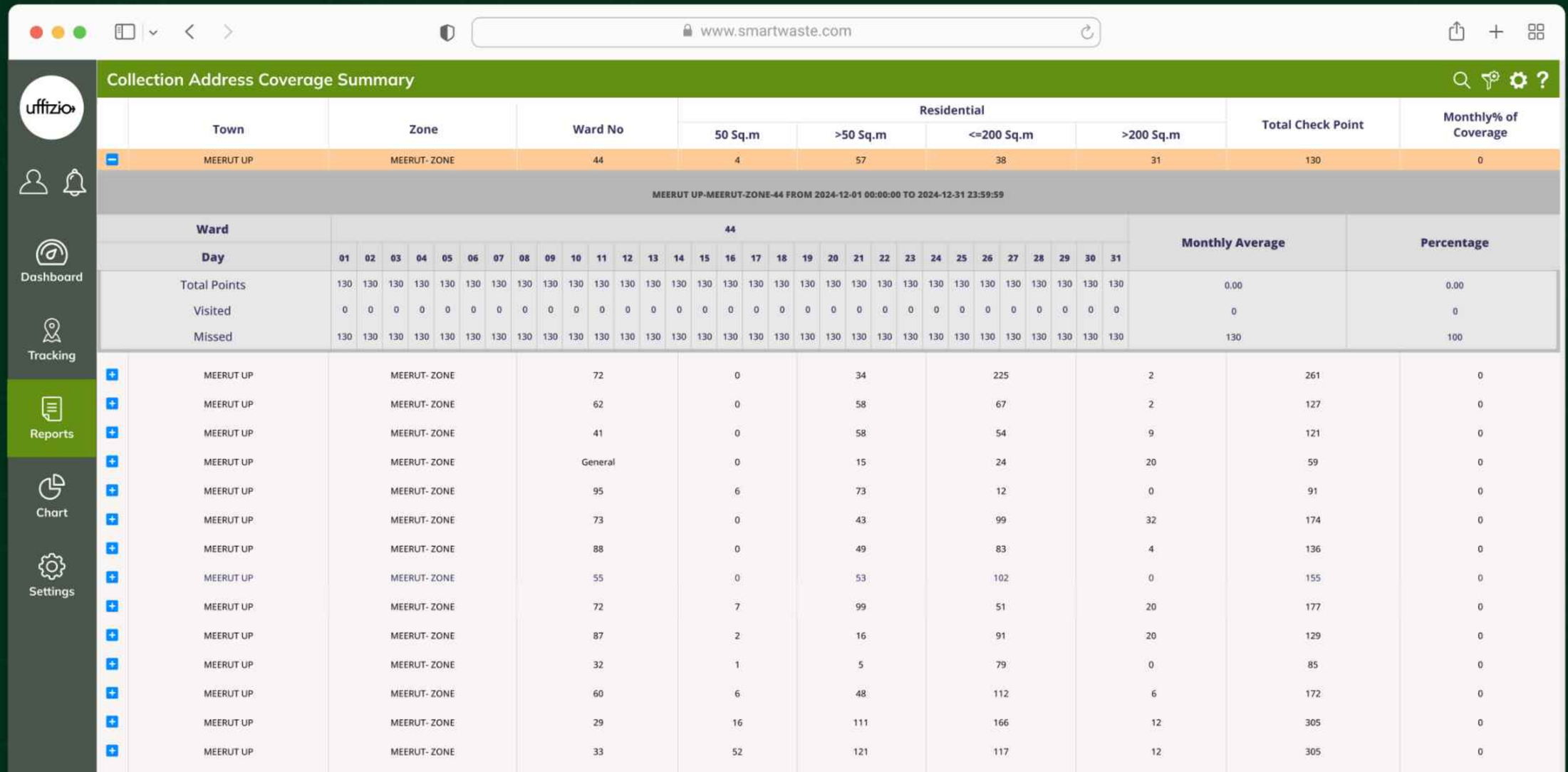
Links checkpoint data to specific vehicles and collectors for accountability.

BENEFIT

Enables managers to monitor checkpoint activity and address missed collections proactively. This establishes better service delivery and compliance.

COLLECTION ADDRESS COVERAGE SUMMARY

Collection address coverage summary report provides detailed insights into waste collection coverage across different areas, wards, and zones. Users can select specific categories such as residential, commercial, institutional, or mixed-use areas to generate tailored reports. This feature ensures targeted analysis and improved planning.



Town	Zone	Ward No	Residential				Total Check Point	Monthly% of Coverage
			50 Sq.m	>50 Sq.m	<=200 Sq.m	>200 Sq.m		
MEERUT UP	MEERUT- ZONE	44	4	57	38	31	130	0

Ward	44																													Monthly Average	Percentage
Day	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
Total Points	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	0.00	0.00
Visited	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Missed	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	100

MEERUT UP	MEERUT- ZONE	72	0	34	225	2	261	0
MEERUT UP	MEERUT- ZONE	62	0	58	67	2	127	0
MEERUT UP	MEERUT- ZONE	41	0	58	54	9	121	0
MEERUT UP	MEERUT- ZONE	General	0	15	24	20	59	0
MEERUT UP	MEERUT- ZONE	95	6	73	12	0	91	0
MEERUT UP	MEERUT- ZONE	73	0	43	99	32	174	0
MEERUT UP	MEERUT- ZONE	88	0	49	83	4	136	0
MEERUT UP	MEERUT- ZONE	55	0	53	102	0	155	0
MEERUT UP	MEERUT- ZONE	72	7	99	51	20	177	0
MEERUT UP	MEERUT- ZONE	87	2	16	91	20	129	0
MEERUT UP	MEERUT- ZONE	32	1	5	79	0	85	0
MEERUT UP	MEERUT- ZONE	60	6	48	112	6	172	0
MEERUT UP	MEERUT- ZONE	29	16	111	166	12	305	0
MEERUT UP	MEERUT- ZONE	33	52	121	117	12	305	0

KEY INSIGHTS

1. **Coverage metrics**

   Tracks the total checkpoints and categorizes them into visited and missed for comprehensive coverage analysis.

2. **Category-based analysis**

   Allows users to select specific categories (e.g., residential, commercial) to filter data and focus on particular areas of interest.

3. **Daily performance**

   Displays coverage status for each day, ensuring consistent monitoring throughout the month.

4. **Monthly summary**

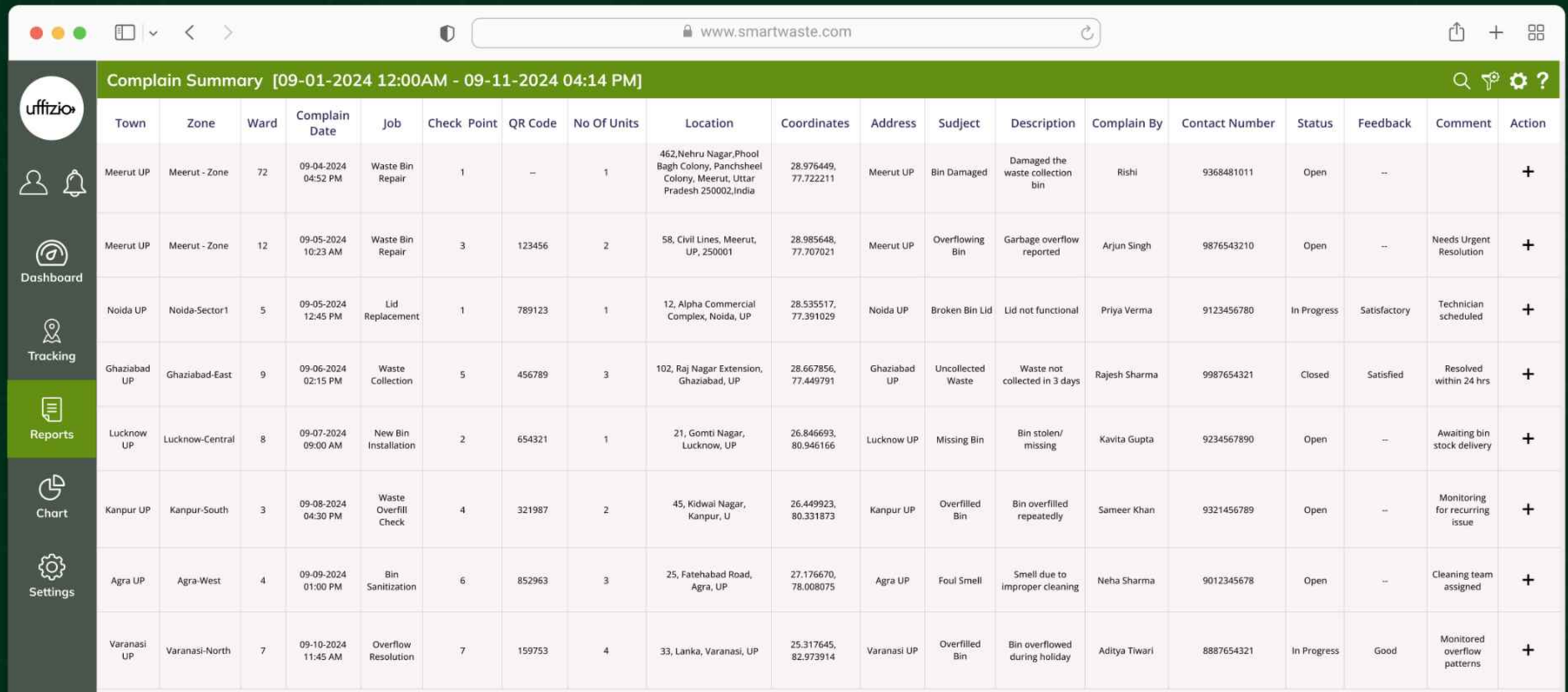
   Provides an overview of monthly averages and percentages for better long-term planning.

BENEFIT

Enables managers to identify and resolve collection inefficiencies. It can be done by analyzing trends and coverage gaps based on specific area categories. This helps to ensure all zones are serviced as planned.

COMPLAIN SUMMARY

Complain summary report provides an overview of complaints raised by citizens or stakeholders regarding waste collection services. It helps managers track, prioritize, and resolve issues efficiently to improve service quality.



Town	Zone	Ward	Complain Date	Job	Check Point	QR Code	No Of Units	Location	Coordinates	Address	Sudject	Description	Complain By	Contact Number	Status	Feedback	Comment	Action
Meerut UP	Meerut - Zone	72	09-04-2024 04:52 PM	Waste Bin Repair	1	--	1	462,Nehru Nagar,Phool Bagh Colony, Panchsheel Colony, Meerut, Uttar Pradesh 250002,India	28.976449, 77.722211	Meerut UP	Bin Damaged	Damaged the waste collection bin	Rishi	9368481011	Open	--		+
Meerut UP	Meerut - Zone	12	09-05-2024 10:23 AM	Waste Bin Repair	3	123456	2	58, Civil Lines, Meerut, UP, 250001	28.985648, 77.707021	Meerut UP	Overflowing Bin	Garbage overflow reported	Arjun Singh	9876543210	Open	--	Needs Urgent Resolution	+
Noida UP	Noida-Sector1	5	09-05-2024 12:45 PM	Lid Replacement	1	789123	1	12, Alpha Commercial Complex, Noida, UP	28.535517, 77.391029	Noida UP	Broken Bin Lid	Lid not functional	Priya Verma	9123456780	In Progress	Satisfactory	Technician scheduled	+
Ghaziabad UP	Ghaziabad-East	9	09-06-2024 02:15 PM	Waste Collection	5	456789	3	102, Raj Nagar Extension, Ghaziabad, UP	28.667856, 77.449791	Ghaziabad UP	Uncollected Waste	Waste not collected in 3 days	Rajesh Sharma	9987654321	Closed	Satisfied	Resolved within 24 hrs	+
Lucknow UP	Lucknow-Central	8	09-07-2024 09:00 AM	New Bin Installation	2	654321	1	21, Gomti Nagar, Lucknow, UP	26.846693, 80.946166	Lucknow UP	Missing Bin	Bin stolen/ missing	Kavita Gupta	9234567890	Open	--	Awaiting bin stock delivery	+
Kanpur UP	Kanpur-South	3	09-08-2024 04:30 PM	Waste Overfill Check	4	321987	2	45, Kidwai Nagar, Kanpur, U	26.449923, 80.331873	Kanpur UP	Overfilled Bin	Bin overfilled repeatedly	Sameer Khan	9321456789	Open	--	Monitoring for recurring issue	+
Agra UP	Agra-West	4	09-09-2024 01:00 PM	Bin Sanitization	6	852963	3	25, Fatehabad Road, Agra, UP	27.176670, 78.008075	Agra UP	Foul Smell	Smell due to improper cleaning	Neha Sharma	9012345678	Open	--	Cleaning team assigned	+
Varanasi UP	Varanasi-North	7	09-10-2024 11:45 AM	Overflow Resolution	7	159753	4	33, Lanka, Varanasi, UP	25.317645, 82.973914	Varanasi UP	Overfilled Bin	Bin overflowed during holiday	Aditya Tiwari	8887654321	In Progress	Good	Monitored overflow patterns	+

KEY INSIGHTS

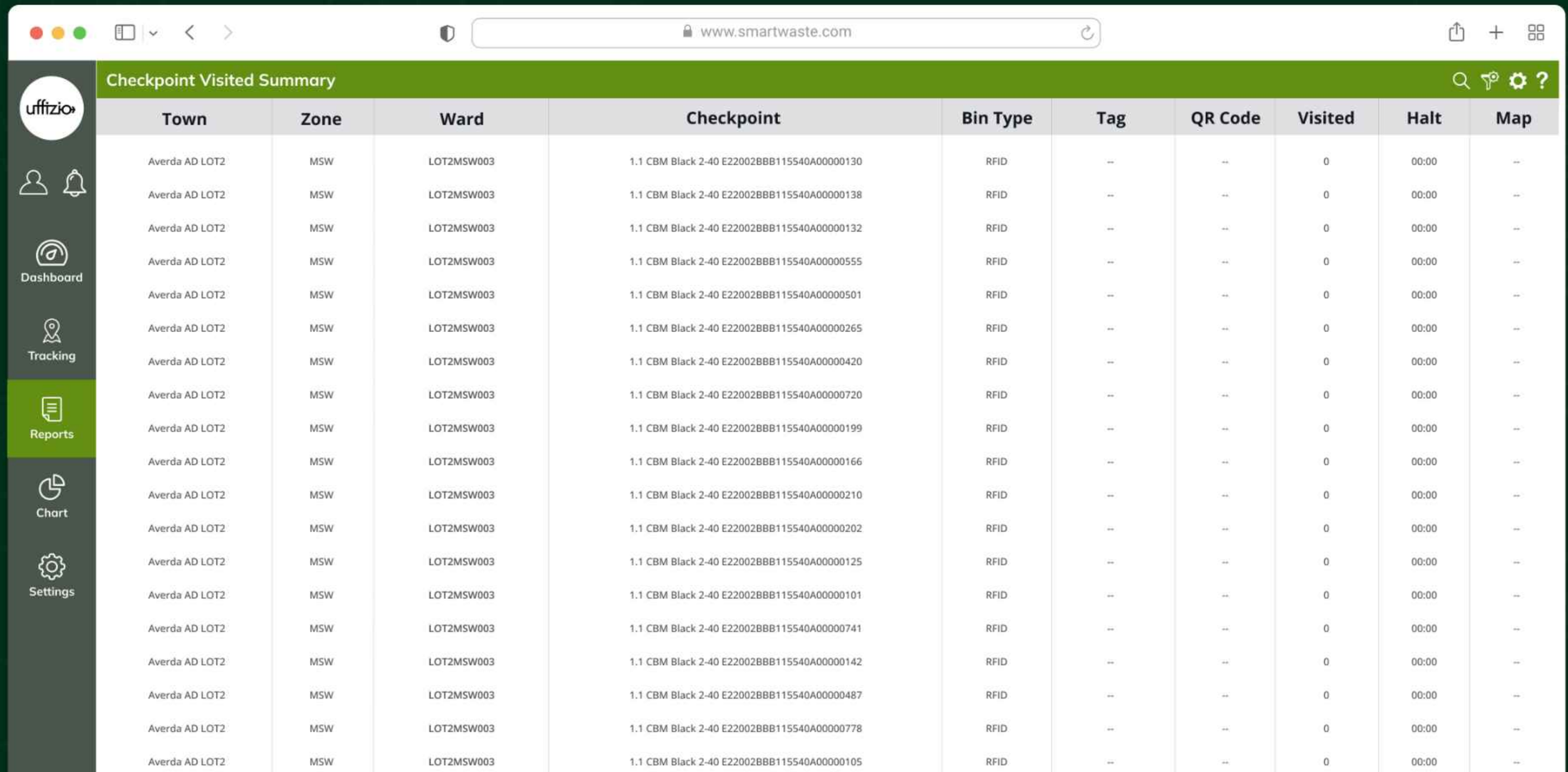
1. **Complaint details**
   Includes information such as the subject, description, and date of each complaint for easy tracking.
2. **Location specifics**
   Provides the exact address, coordinates, and zone for better on-ground resolution.
3. **Status tracking**
   Monitors the status of complaints (e.g., open, resolved) to ensure timely responses.
4. **Contact information**
   Lists complainant details for direct communication and quicker resolutions.
5. **Actionable interface**
   Enables managers to assign jobs or take corrective measures directly from the report.

BENEFIT

Streamlines complaint handling by providing detailed insights and ensuring swift resolution. It leads to improved citizen satisfaction and service efficiency.

CHECKPOINT VISITED SUMMARY

Checkpoint visited summary report provides a detailed record of all visited checkpoints, along with associated operational metrics. It ensures managers have complete visibility into checkpoint activity for better planning and accountability.



Town	Zone	Ward	Checkpoint	Bin Type	Tag	QR Code	Visited	Halt	Map
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000130	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000138	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000132	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000555	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000501	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000265	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000420	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000720	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000199	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000166	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000210	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000202	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000125	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000101	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000741	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000142	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000487	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000778	RFID	--	--	0	00:00	--
Averda AD LOT2	MSW	LOT2MSW003	1.1 CBM Black 2-40 E22002BBB115540A00000105	RFID	--	--	0	00:00	--

KEY INSIGHTS

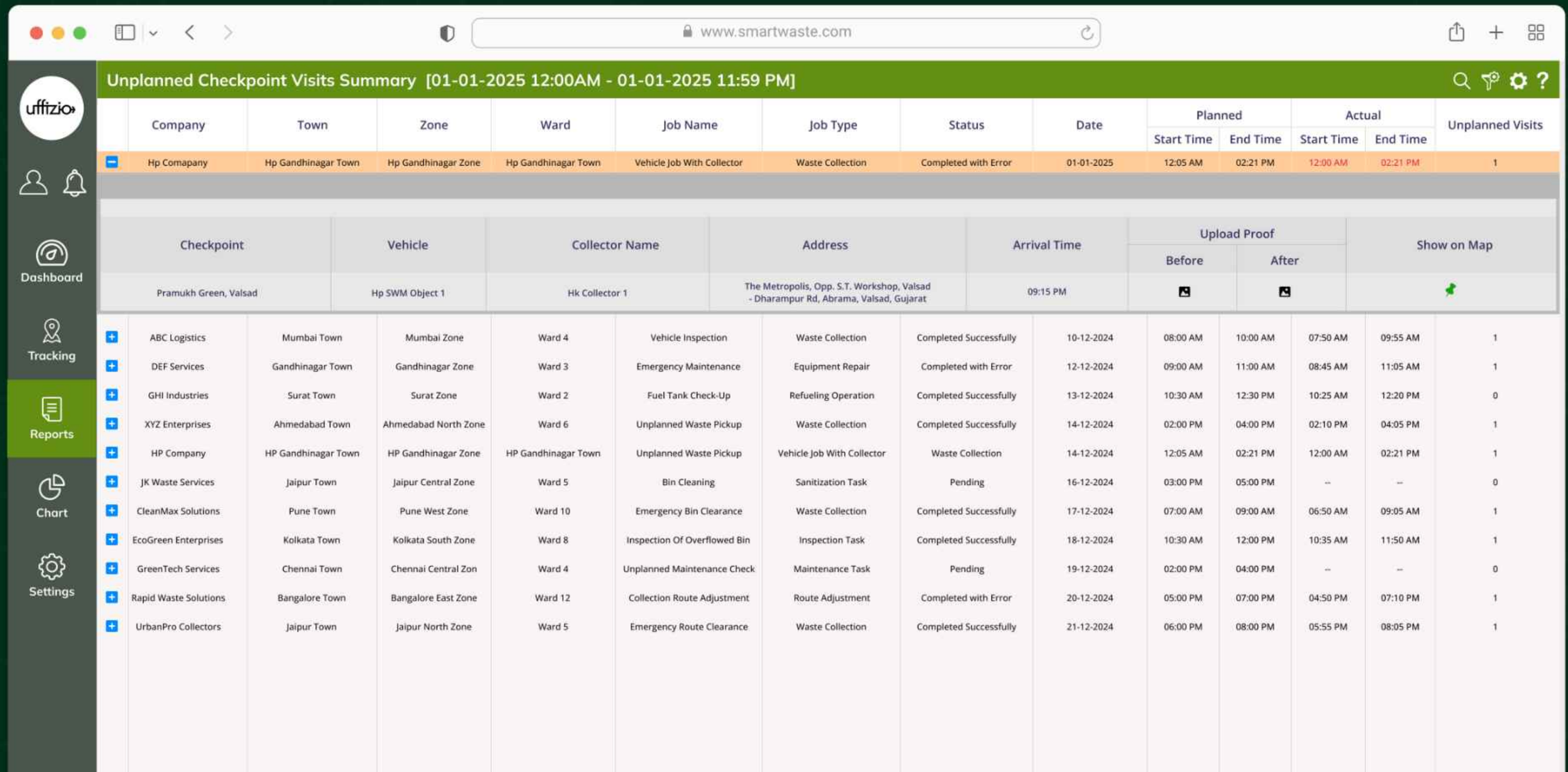
1. **Visited checkpoint details**
   Lists all checkpoints visited during operations, ensuring coverage accuracy.
2. **Trend and comparison analysis**
   Allows managers to draw checkpoint related trends and comparisons using monthly analytics for operational improvement.
3. **Halt monitoring**
   Highlights halt durations at checkpoints for assessing operational efficiency.
4. **Mapping integration**
   Links checkpoints to map locations for easy verification and better route planning.

BENEFIT

Improves operational efficiency by providing clear insights into checkpoint activity. This helps in ensuring better service delivery and route management.

UNPLANNED CHECKPOINT VISITS SUMMARY

Unplanned checkpoint visits summary report highlights checkpoints that were not part of the pre-planned schedule but were visited during the operations. This report provides essential details to help managers understand deviations and ensure accountability.



KEY INSIGHTS

1. **Unplanned visits tracking**
   Displays the number of checkpoints visited outside the planned schedule to identify deviations.
2. **Operational details**
   Includes checkpoint location, vehicle, collector name, and address for precise tracking and accountability.
3. **Proof of visit**
   Enables uploading and reviewing proof (e.g., images) before and after the visit for better transparency.
4. **Time analysis**
   Tracks the actual arrival and departure times compared to planned schedules to highlight deviations.

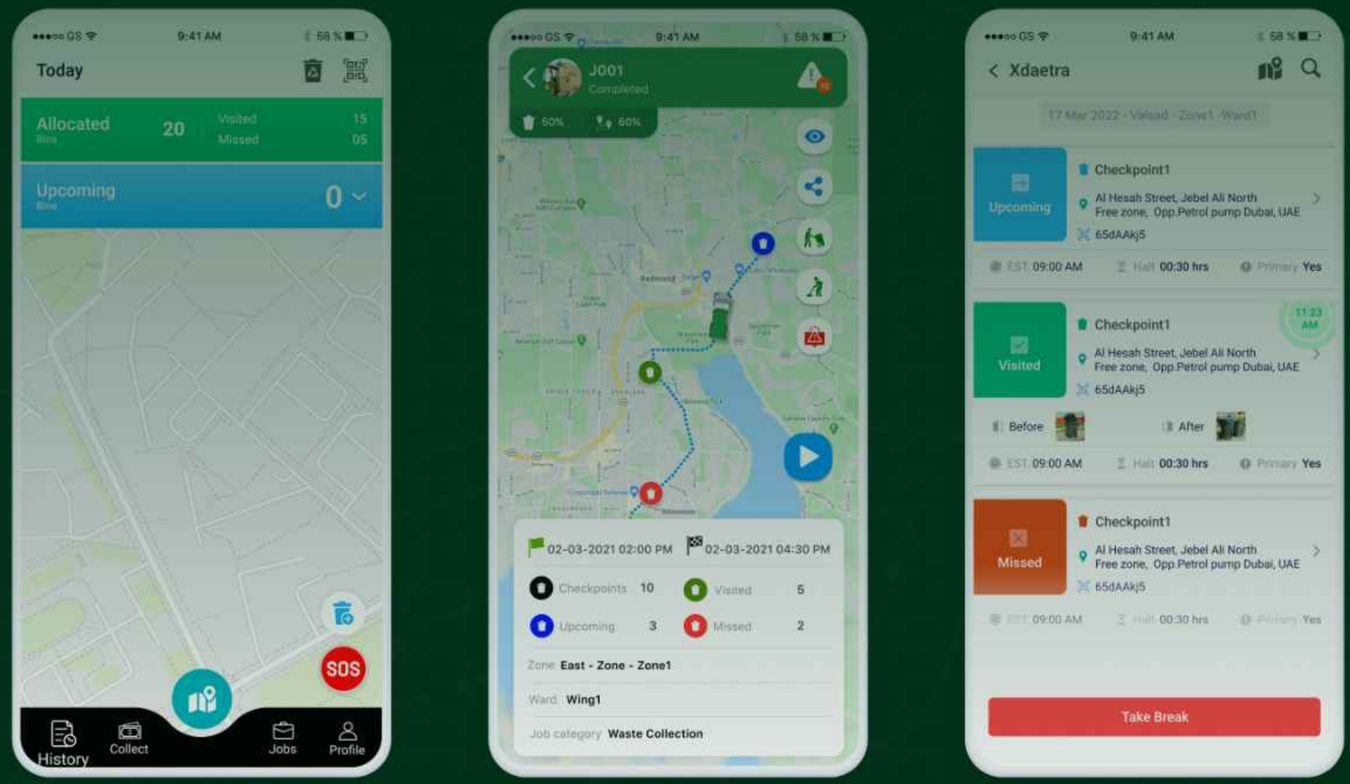
BENEFIT

Enhances transparency and accountability by tracking unplanned visits. This helps managers to address deviations and ensure efficient operations.

WASTE COLLECTOR

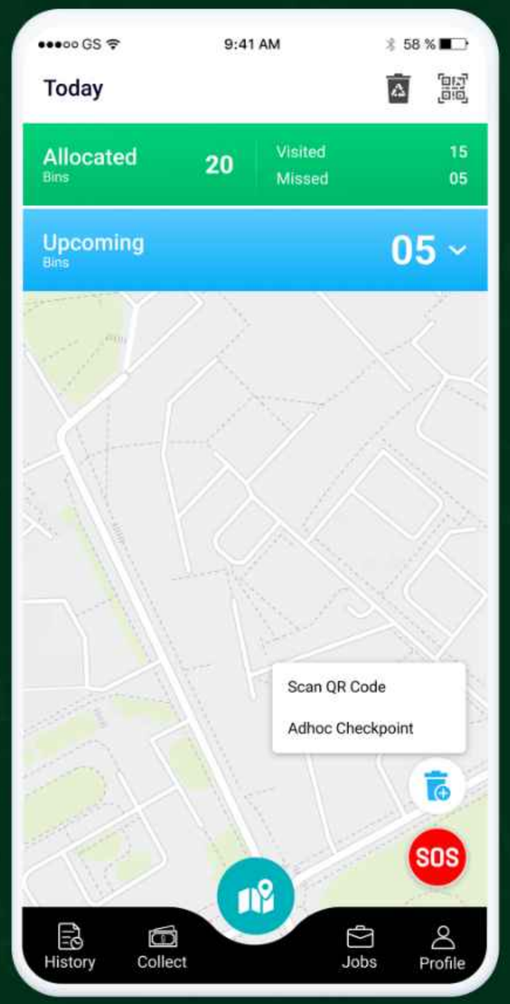
APPLICATION

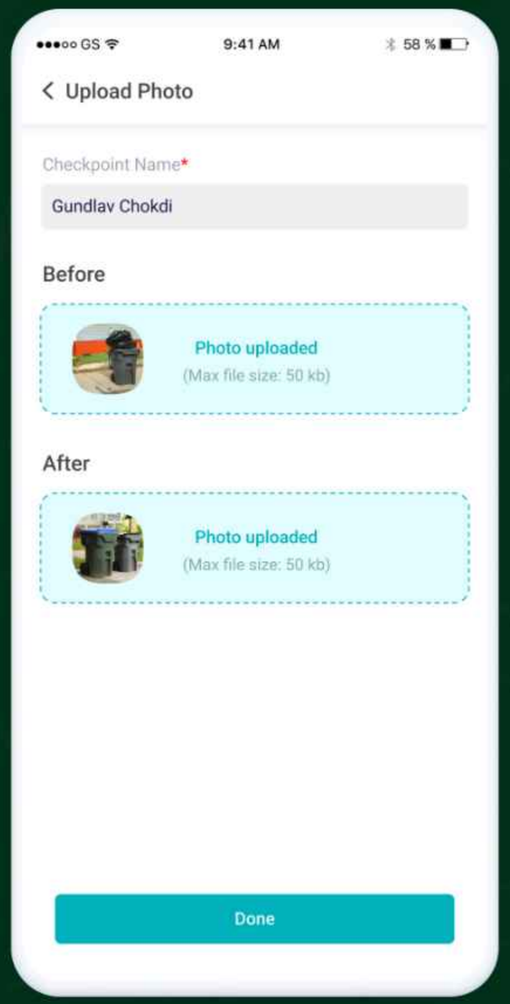
Waste Collector Application is specifically designed to assist on-ground teams in executing their tasks efficiently. It allows collectors to view assigned jobs, report incidents, and track their progress in real-time. By enabling seamless communication between managers and collectors, the app ensures smoother operations. Additional features such as before-and-after photo uploads and instant updates make this application an indispensable tool for maintaining accountability and operational precision.



ADHOC CHECKPOINT MANAGEMENT

Adhoc checkpoint management feature allows collectors to record unplanned bin visits during their active routes. This ensures a comprehensive record of all waste collection activities, even those that occur unexpectedly.





KEY INSIGHTS

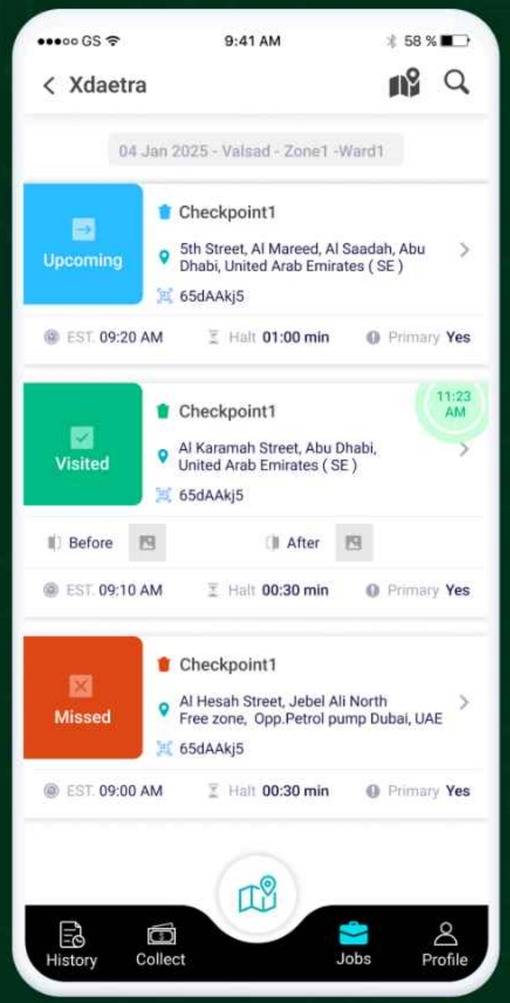
1. **Input for unplanned visits**
   Collectors can log unplanned bin visits using a simple form in the app.
2. **Capture essential details**
   Include checkpoint names, before/after photos, and bin conditions to maintain transparency.
3. **Automatic location tracking**
   The app captures GPS coordinates to accurately log unplanned visits.
4. **Categorize bins**
   Distinguish between planned and unplanned bins for better organization and reporting.
5. **Real-time update**
   Unplanned visit data is uploaded instantly to the system for administrators to review.

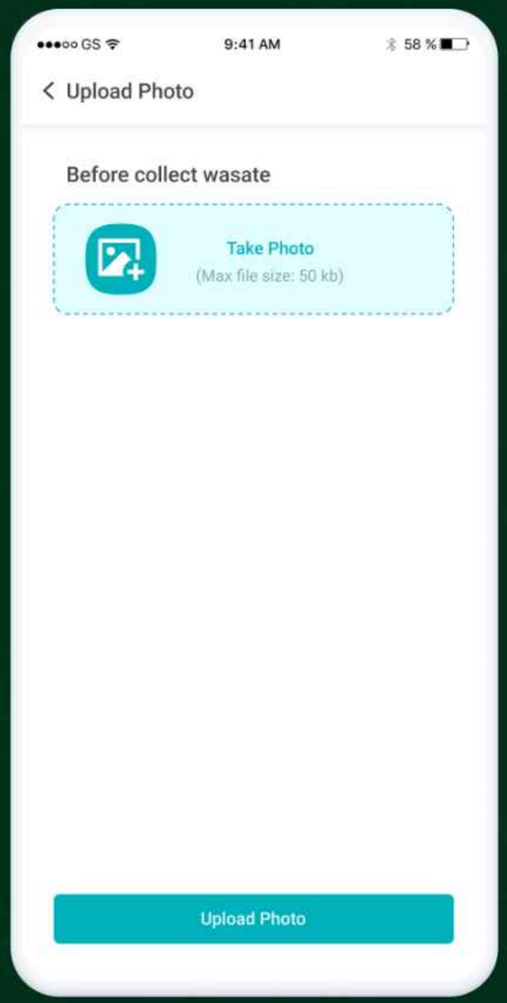
BENEFIT

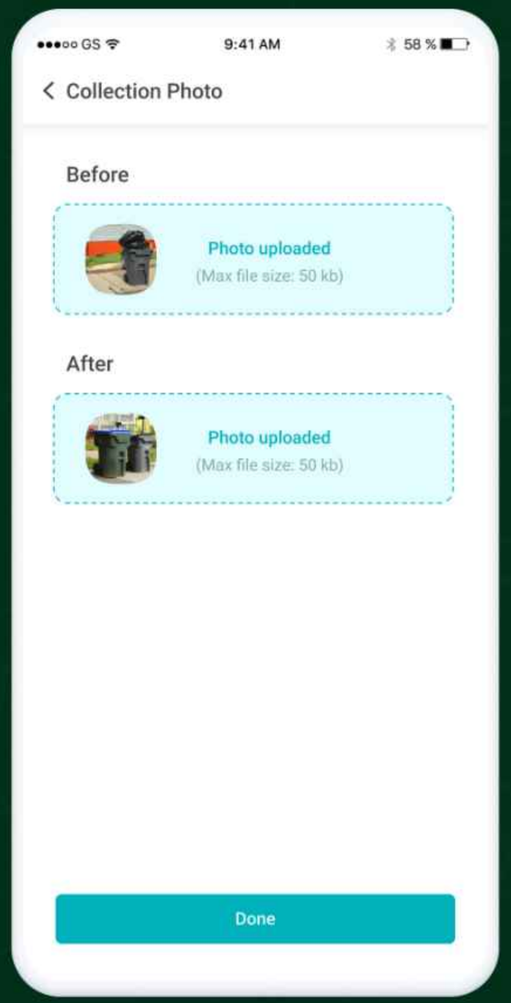
This feature ensures no bin is left out, improves operational flexibility, and provides detailed insights into collection patterns.

PROOF OF SERVICE

Before/After image upload feature ensures better accountability by allowing collectors to upload pictures of bins before and after the collection process. This helps maintain service quality and transparency.







KEY INSIGHTS

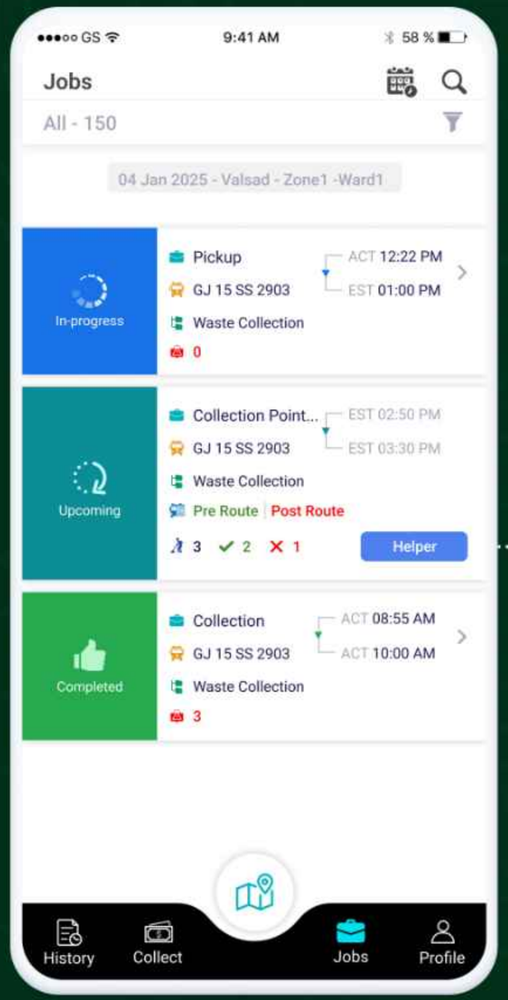
1. **Visual documentation**
   Collectors can upload images of the bin's condition before and after collection.
2. **Improved accountability**
   Ensures that bins are properly serviced and tasks are completed as expected.
3. **Evidence of work**
   Uploaded images serve as evidence that waste collection tasks were completed.

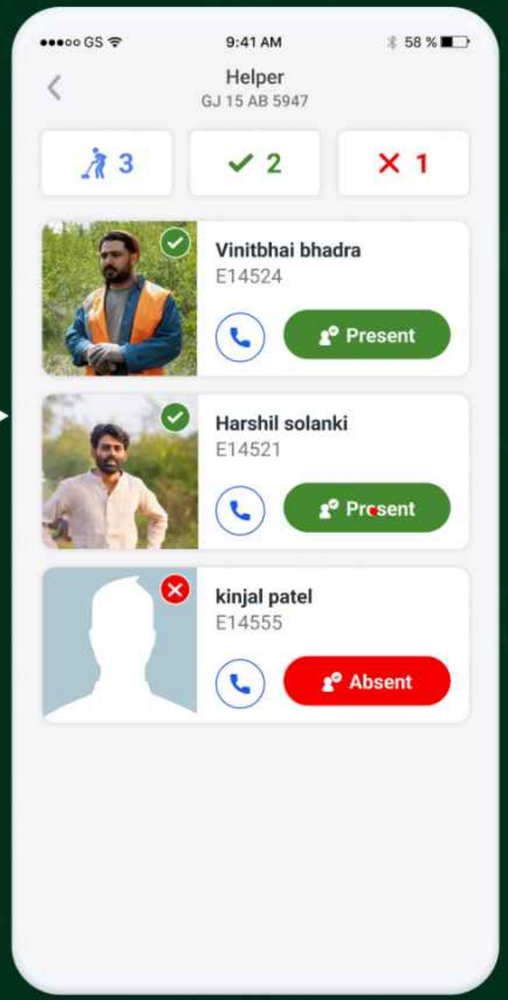
BENEFIT

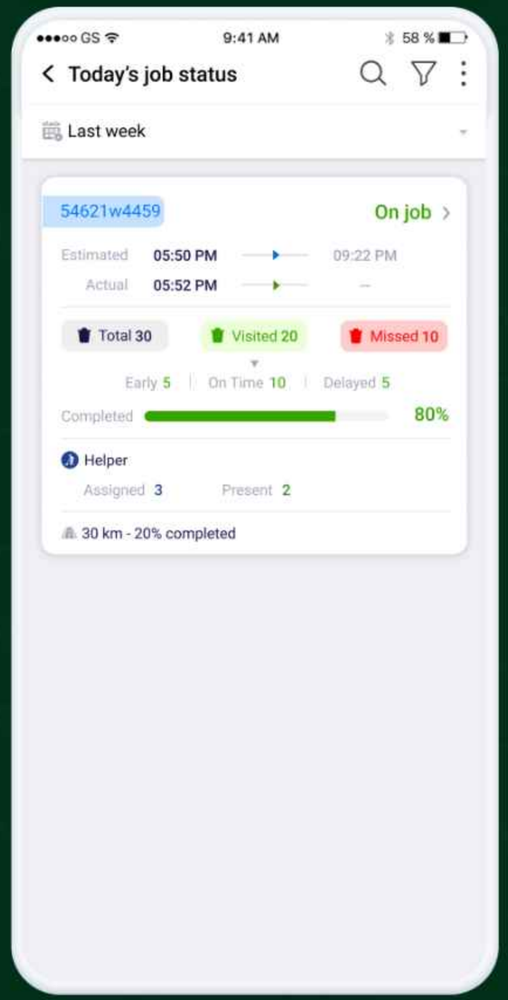
This feature builds trust, ensures service quality, and helps keep records accurate for easy verification.

HELPER MANAGEMENT

Helper Management feature allows waste collectors to manage and track their helpers' involvement in collection tasks. This ensures smooth coordination and accountability.







KEY INSIGHTS

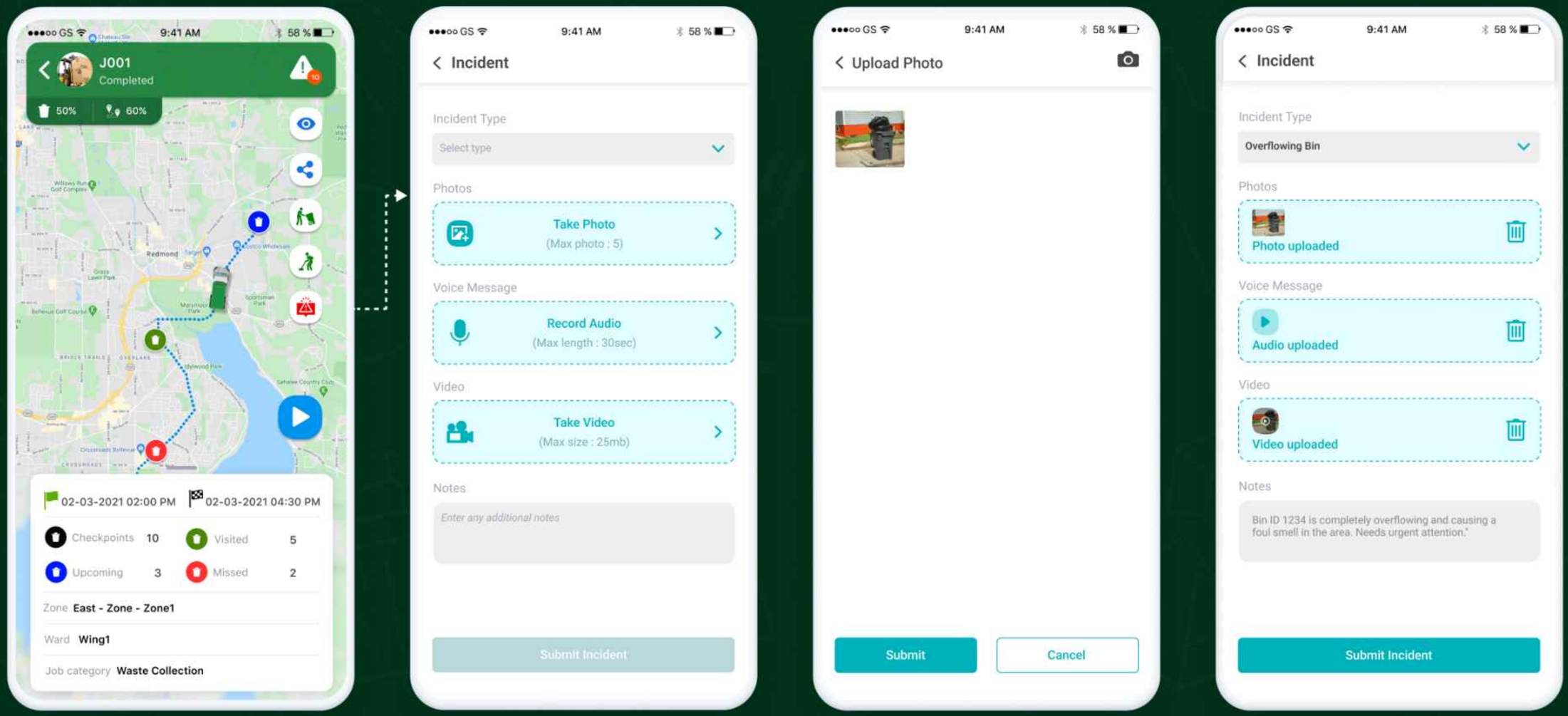
1. **Attendance tracking**
   Collectors can mark helpers' attendance directly through the app for each job.
2. **Automatic association**
   Once attendance is marked, the system links the helper to the specific collector's tasks automatically.
3. **No separate login required**
   Helpers don't need separate login credentials; their details are managed within the system.
4. **Reports and analysis**
   Helper data, including attendance and job contributions, is included in reports for easy tracking and evaluation.

BENEFIT

Ensures easy tracking of helpers, accurate record-keeping, and smooth coordination during waste collection tasks.

INCIDENT MANAGEMENT

Incident management feature helps waste collectors report any issues they face during their routes. It ensures problems are logged and resolved quickly to keep operations running smoothly.



KEY INSIGHTS

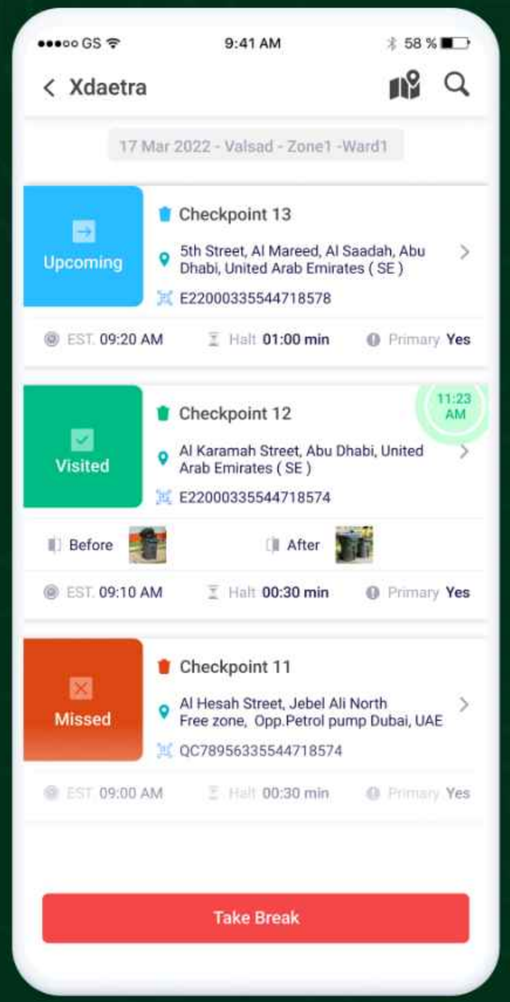
1. **Easy incident reporting**
   Collectors can use the app to report problems they encounter while working.
2. **Choose from a list of issues**
   The app provides a list of common issues so collectors can quickly select the right one.
3. **Add photos, voice, or videos**
   Collectors can upload pictures, voice messages, or videos to explain the problem better.
4. **Report multiple issues**
   Collectors can report more than one issue during their route, and each one will be logged separately.
5. **Quick action by admins**
   Reported issues are sent to administrators who prioritize and resolve them quickly.

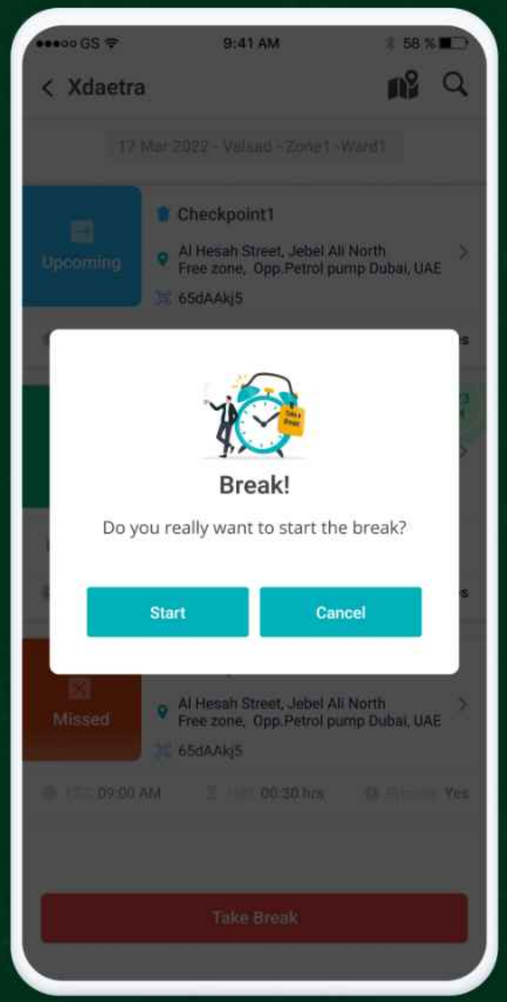
BENEFIT

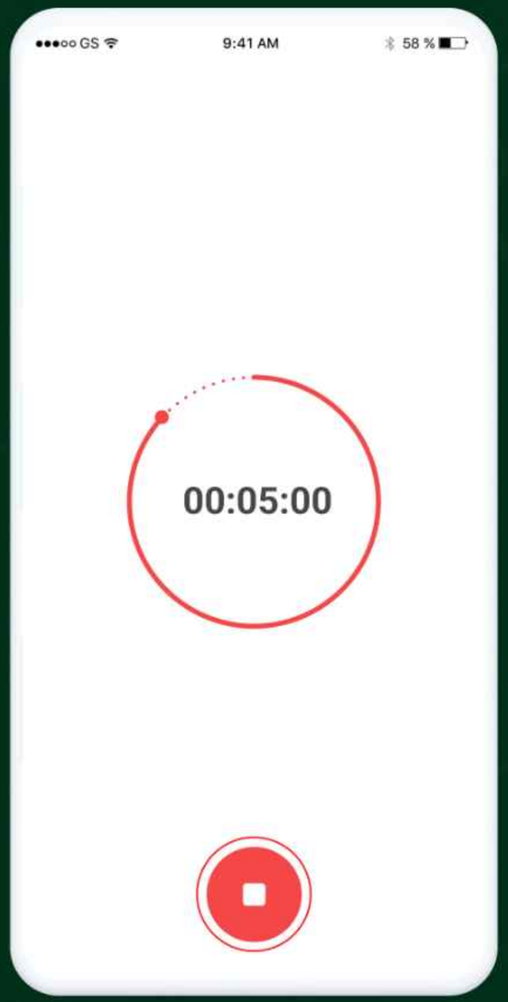
This feature makes it easy for collectors to share problems and ensures administrators can fix them without delays. This helps waste collection stay on track.

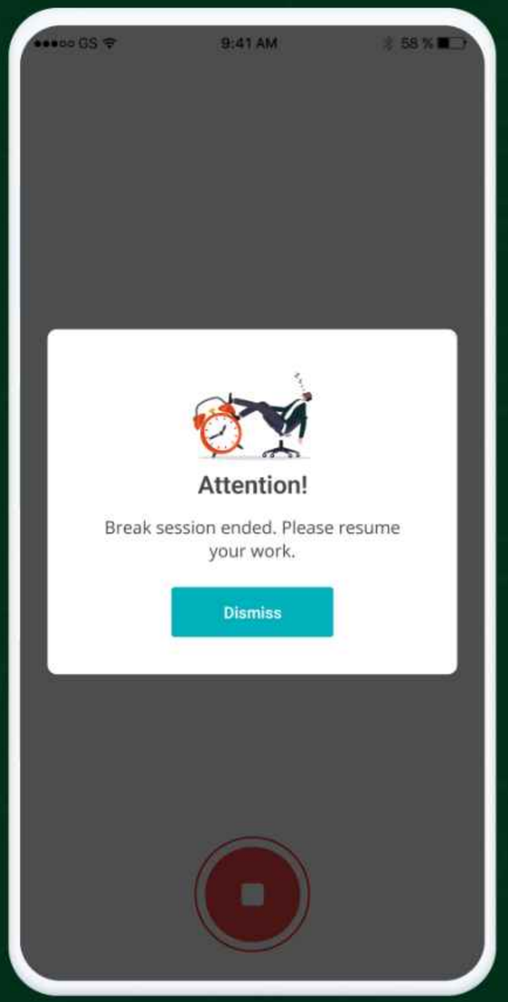
BREAK MANAGEMENT

Break management feature allows waste collectors to take scheduled breaks during their tasks without disrupting overall operations. It ensures proper time management and keeps the team informed.









KEY INSIGHTS

1. **Break initiation**

   Collectors can start a break session directly through the app while on their route.

2. **Countdown timer**

   The app displays the remaining time for the break to help collectors stay on schedule.

3. **Alerts for break end**

   Collectors receive alerts (visual, sound, or vibration) when the break is about to end.

4. **Break status tracking**

   Breaks are recorded in the route summary and timeline, with a clear "on break" status displayed on the service map.

5. **Break duration logging**

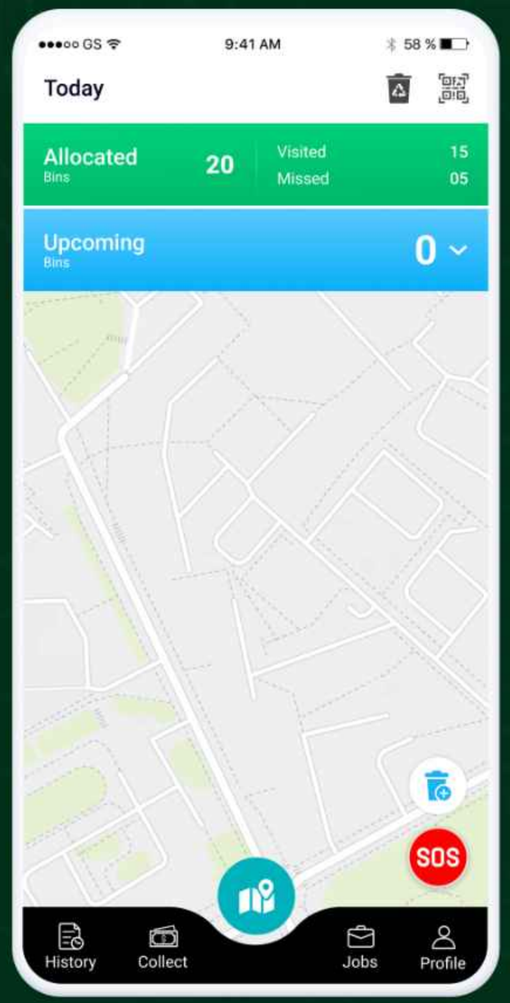
   The app logs the total break duration for accurate reporting and time management.

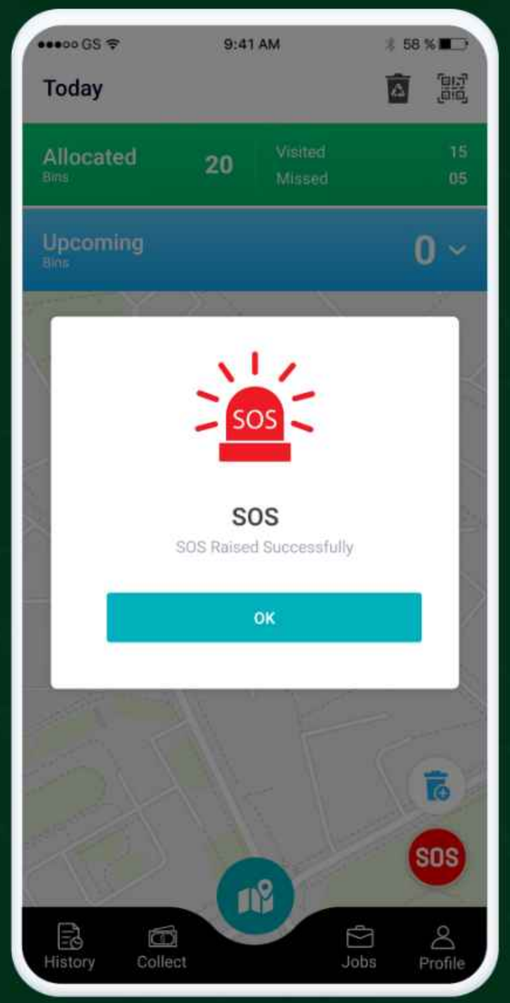
BENEFIT

This feature helps maintain productivity by managing breaks effectively. It keeps operations on track, and provides transparency for administrators.

SOS FEATURE

SOS feature in the collector app ensures safety and quick resolution of emergencies during waste collection tasks. It enables collectors to send alerts for immediate assistance in critical situations.





KEY INSIGHTS

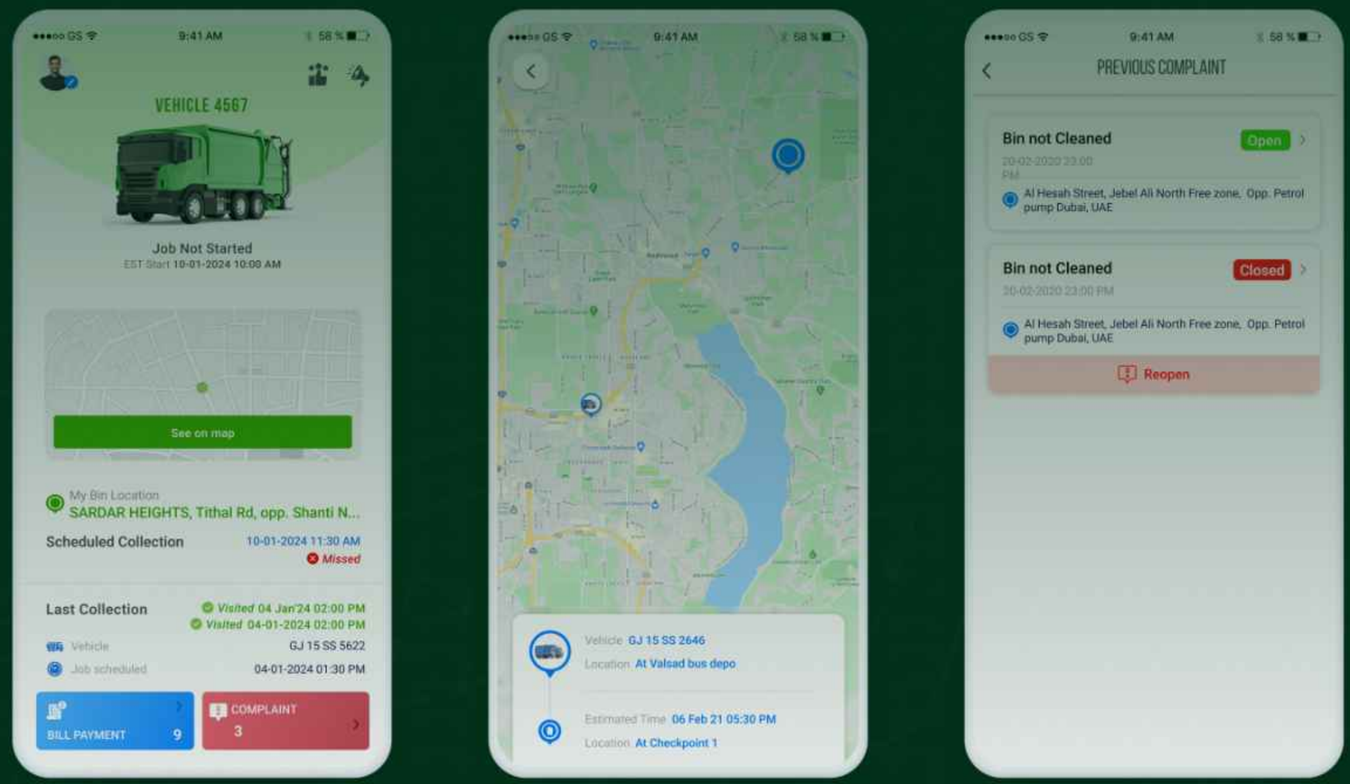
1. **Emergency alerts**
   Collectors can instantly send SOS signals to notify relevant teams about emergencies.
2. **Real-time communication**
   Facilitates immediate contact between collectors and emergency response teams.
3. **Quick resolution**
   Alerts are directly sent to waste management teams for rapid action.

BENEFIT

The SOS feature improves safety for collectors. It ensures faster emergency response times, and keeps operations secure and efficient.

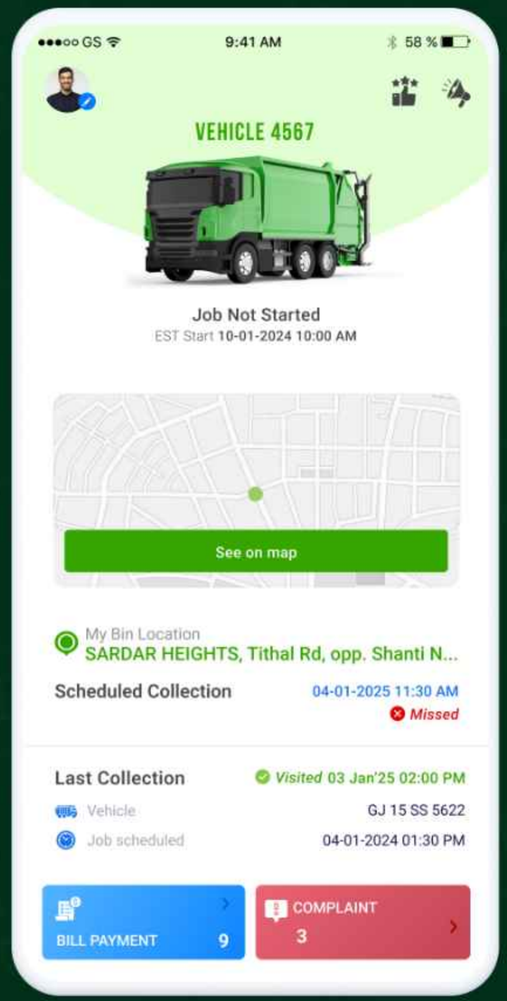
CITIZEN APPLICATION

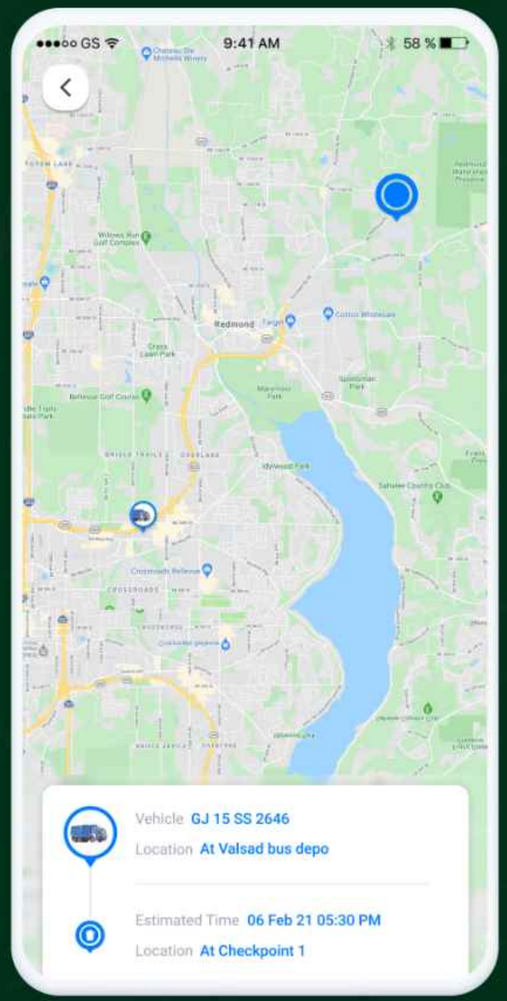
The Citizen Application bridges the gap between waste management agencies and end-users. It allows citizens to track their bin collection schedules, report issues, and provide feedback seamlessly. Additionally, features like live vehicle tracking provides better engagement. It ensures that citizens are actively participating in maintaining cleaner environments. This app is an essential component for agencies looking to offer transparent, reliable, and citizen-centric waste management services.



INSIGHTFUL DASHBOARD

Citizen dashboard is your go-to screen for all waste management updates. It offers a clear and user-friendly interface to help citizens track waste collection schedules, report issues, and manage bill payments.





KEY INSIGHTS

1. **Vehicle status tracking**

   Keep track of the waste collection vehicle assigned to your area, including its location and job status.

2. **Collection schedule updates**

   View upcoming collection schedules and receive notifications for missed collections to stay informed.

3. **Bin location visibility**

   See your bin's exact location on a map and track its status in real time.

4. **Complaint management**

   Lodge complaints directly from the dashboard for faster resolution.

5. **Bill payment management**

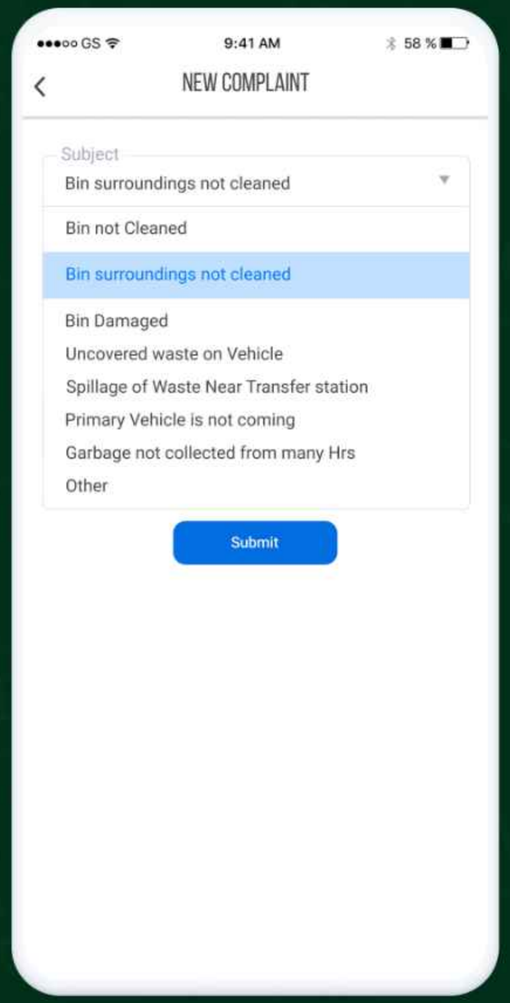
   Easily view and pay outstanding waste management bills with a single click

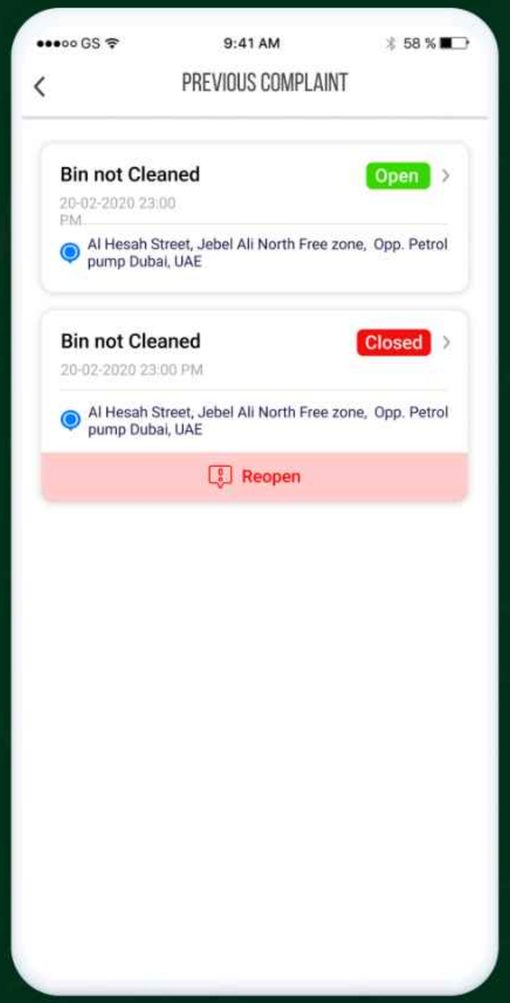
BENEFIT

The dashboard ensures convenience, transparency, and timely updates for citizens. This makes waste management hassle-free and efficient.

COMPLAINT REGISTRATION

Citizens can now actively contribute to maintaining a cleaner environment by registering complaints. Whether it's uncollected waste, delayed pickups, or other issues, the app ensures that residents' voices are heard promptly.





KEY INSIGHTS

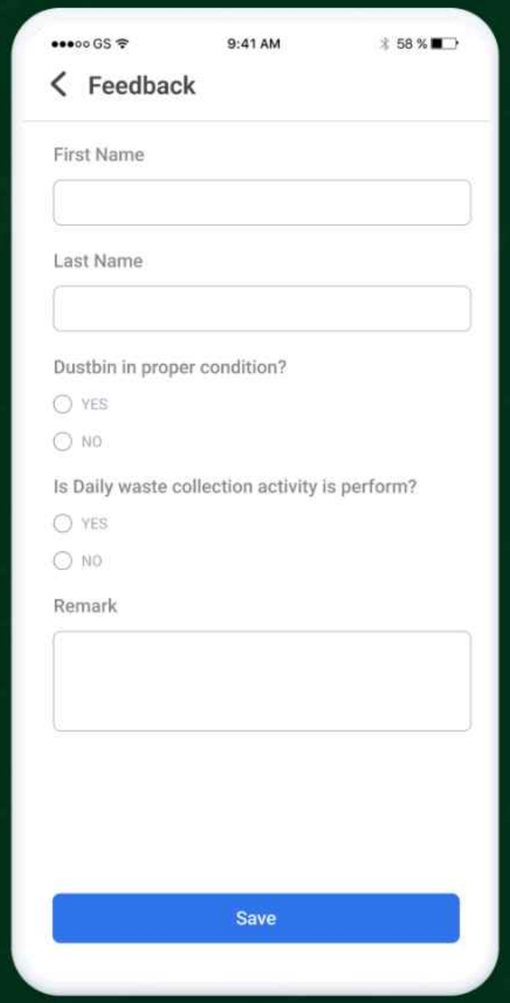
1. **Easy complaint submission**
   Citizens can log complaints about uncollected waste or delays with just a few clicks.
2. **Upload visual proof**
   Images of problem areas can be attached to complaints for quicker and more accurate resolutions.
3. **Real-time status updates**
   Users can track their complaint status—whether it's pending, under review, or resolved.
4. **Direct communication**
   Citizens receive updates and alerts about actions taken to resolve their complaints.

BENEFIT

Ensures faster issue resolution, keeps citizens informed, and promotes active participation for a cleaner environment.

FEEDBACK MODULE

Feedback module empowers citizens to actively participate in waste management by sharing their experiences and suggestions. It ensures transparency and enables continuous improvement in services.



KEY INSIGHTS

1. **Dynamic form generation**
   Citizens can provide feedback using forms customized based on the specific service type.
2. **Flexible feedback frequency**
   Forms can be configured to be submitted daily, weekly, or monthly, ensuring consistent citizen engagement.
3. **Actionable insights**
   Collected feedback is analyzed to identify patterns and implement timely improvements in waste management services.
4. **Ease of use**
   Simple and intuitive interface makes it easy for citizens to share their input effectively.

BENEFIT

This feature enhances citizen engagement, fosters transparency, and ensures that waste management services are aligned with public needs.

CASE STUDIES

Late-Night Restaurant Waste Collection

Biomedical Waste Management

Household Waste Management

On-Demand Waste Collection for Events

LATE-NIGHT RESTAURANT WASTE COLLECTION

Managing waste collection for late-night restaurants poses unique challenges. Irregular waste pickup, space constraints, and varied restaurant timings create inefficiencies in waste management. Advanced solutions are necessary to streamline these processes, improve hygiene, and ensure accountability.

PROBLEM STATEMENT

→ **Limited visibility**

Authorities were unable to track whether waste from restaurants was being collected regularly.

→ **Space constraints**

Restaurants in urban areas often faced limited waste storage, leading to overflowing bins.

→ **Hygiene and odor control**

Poor waste collection scheduling caused hygiene issues and unpleasant odors.

→ **Time management**

With restaurants closing at different hours, planning efficient collection routes was difficult.

SOLUTION

→ **Efficient collection planning**

Routes were optimized based on restaurant closing times to ensure waste was collected promptly.

→ **Realtime updates**

The software provides real-time updates on waste collection. The government can see if waste is collected from restaurants every day.

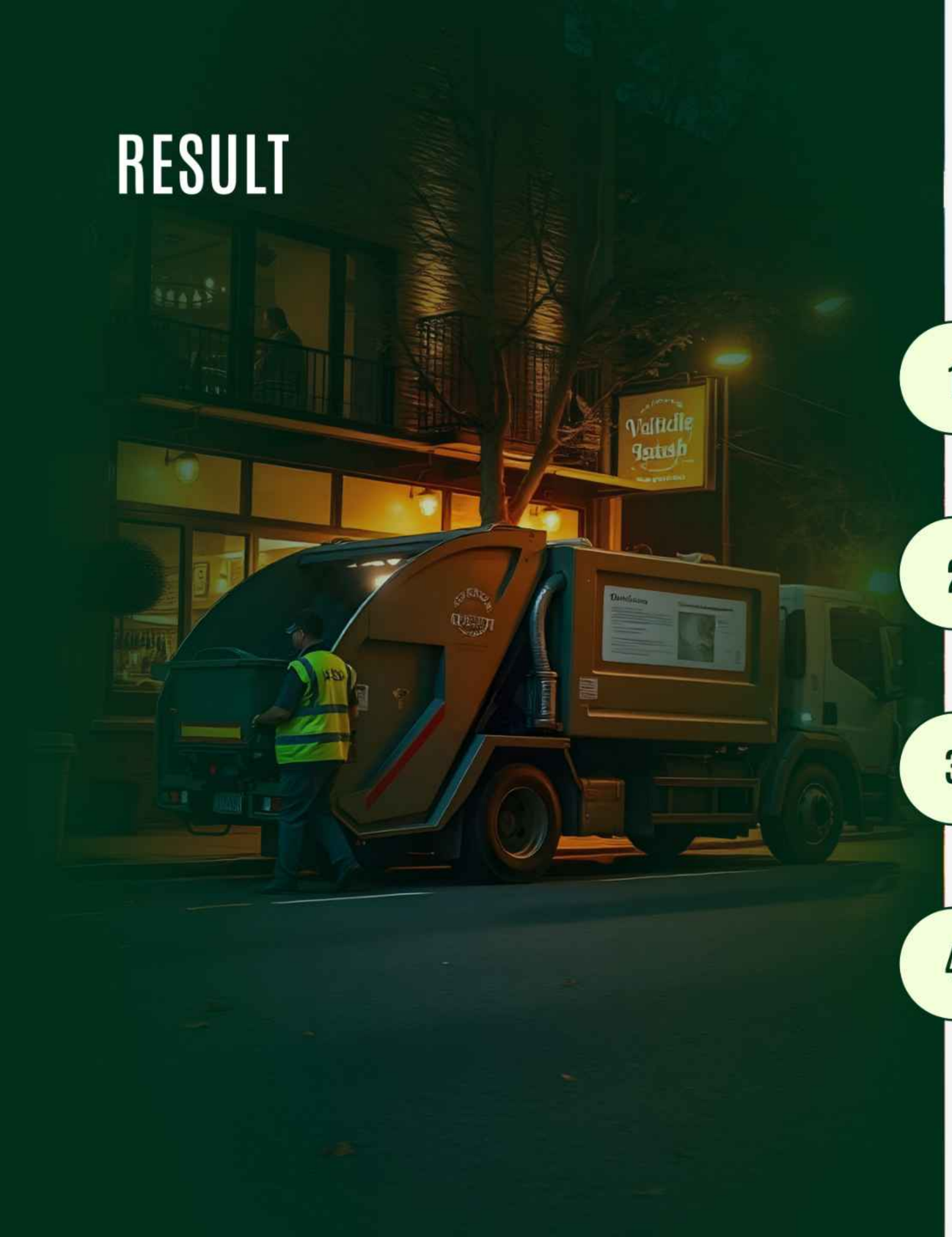
→ **Proof with QR codes**

Waste collectors scanned QR codes on bins, confirming collections and improving accountability.

→ **Visual proof**

Collectors captured before-and-after images of bins, offering transparent evidence of completed tasks.

RESULT



1

Enhanced efficiency

Timely collection reduced bin overflow and improved street cleanliness.

2

Improved accountability

QR codes and photo evidence ensured reliable and transparent waste collection.

3

Hygiene control

Regular pickups maintained hygiene standards and minimized odors.

4

Revenue generation

Accurate tracking and billing for services provided governments with additional revenue streams.

BIOMEDICAL WASTE COLLECTION

Biomedical waste, such as syringes, test kits, and other medical disposables, requires specialized handling due to its hazardous nature. Improper management can harm public health and the environment. Waste collection software provides tailored solutions for handling biomedical waste.

PROBLEM STATEMENT

→ **Time-sensitive disposal**

Medical waste, especially infectious and hazardous, requires prompt disposal to prevent contamination and spread of diseases.

→ **Improper waste collection methods**

Inefficient methods lead to mix-ups between hazardous and non-hazardous waste, increasing contamination risks.

→ **Unscientific waste management**

Inadequate processes for treating and disposing of medical waste result in environmental and public health hazards.

SOLUTION

→ **Timely waste pickup with GPS tracking**

Implement a GPS-enabled waste tracking system to monitor and schedule timely pickups.

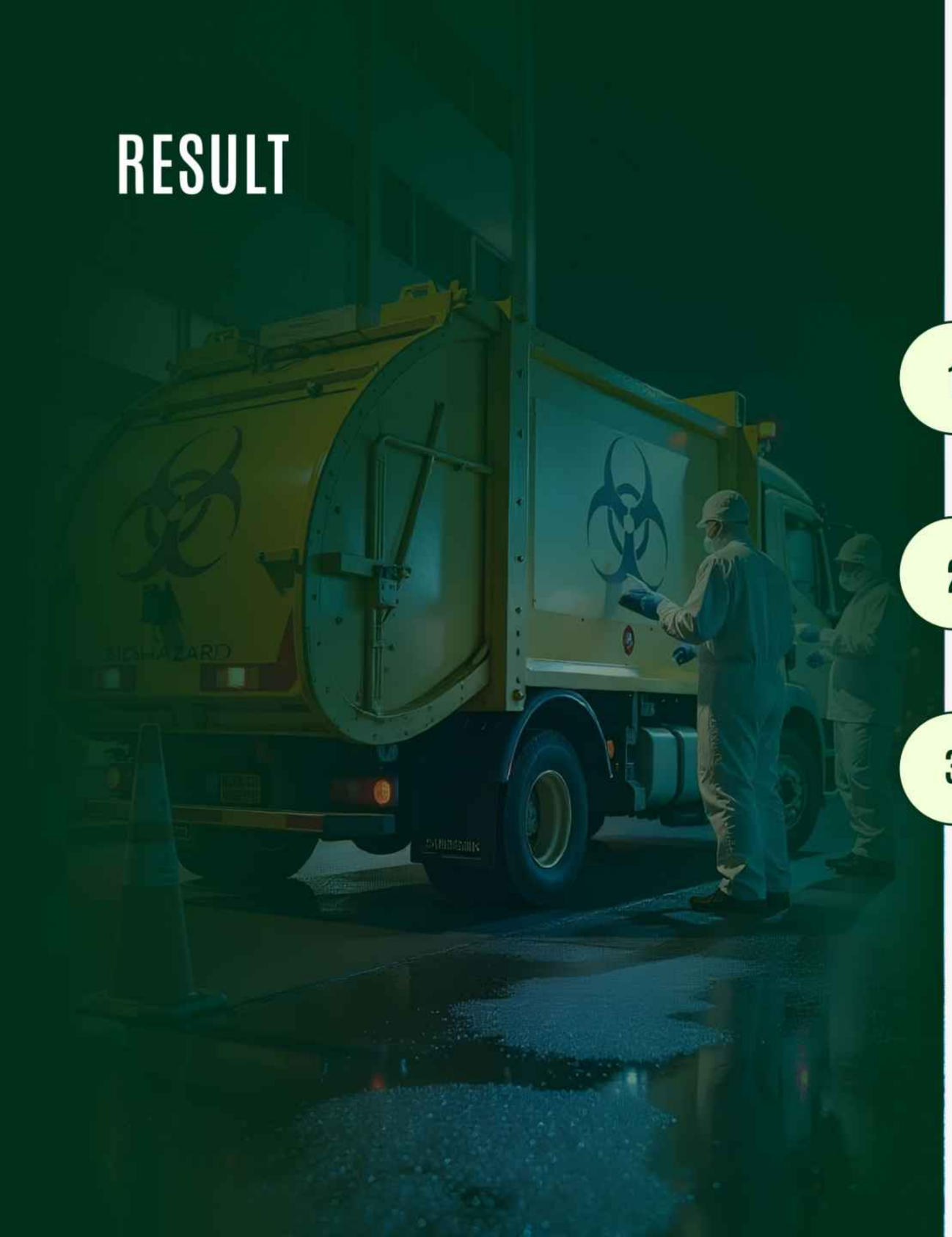
→ **Proper waste segregation**

Use color-coded bins and digital tracking to ensure proper segregation and collection.

→ **Scientific waste treatment methods**

Leverage advanced waste management software to optimize routes, track waste lifecycle, and ensure regulatory compliance. Integrate scientific methods for waste treatment like autoclaving or incineration to minimize impact.

RESULT



1

Improved safety

Accurate tracking reduced mishandling risks, ensuring safe disposal of hazardous waste.

2

Streamlined compliance

Automated reporting saved time and reduced errors in legal submissions.

3

Operational transparency

Digital records provided clear oversight, enhancing decision-making and accountability.

HOUSEHOLD WASTE COLLECTION

Managing household waste effectively is crucial for sustainable urban development. Advanced waste management solutions address inefficiencies and improve collection and processing systems.

PROBLEM STATEMENT

→ **Missed pickups**

Poorly planned schedules lead to missed collections, causing pileups and environmental concerns.

→ **Ineffective resource allocation**

Lack of data-driven planning results in underutilized or overworked collection resources.

→ **Community disconnect**

Minimal communication and awareness programs lead to a lack of resident involvement in waste management.

SOLUTION

→ **Real-time waste collection notifications**

Citizens receive timely updates about upcoming waste collection schedules via the citizen application, ensuring preparedness.

→ **Waste weight analytics**

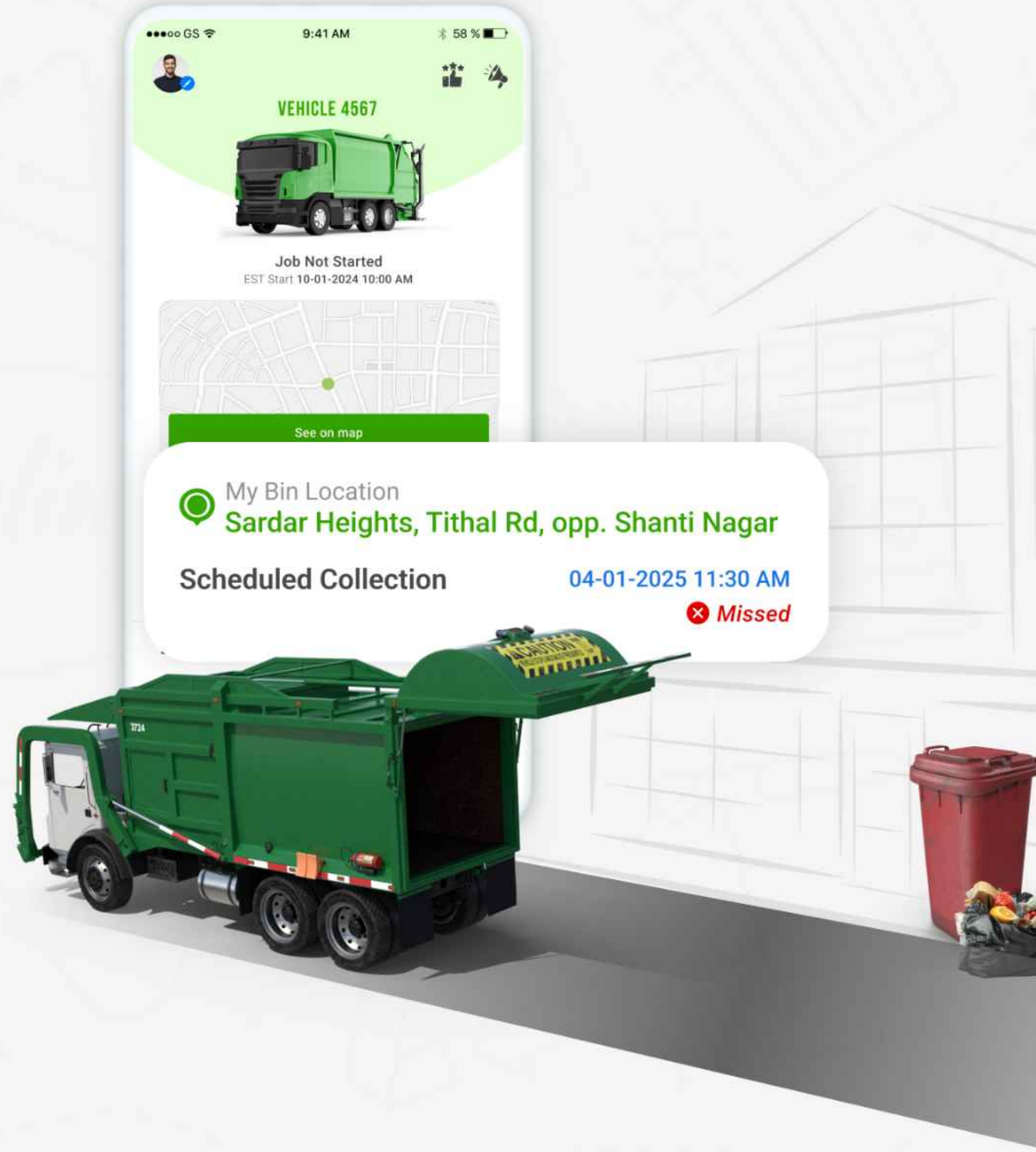
Provides insights into collected waste volumes, enabling better allocation of resources and supporting recycling initiatives.

→ **Dynamic feedback forms**

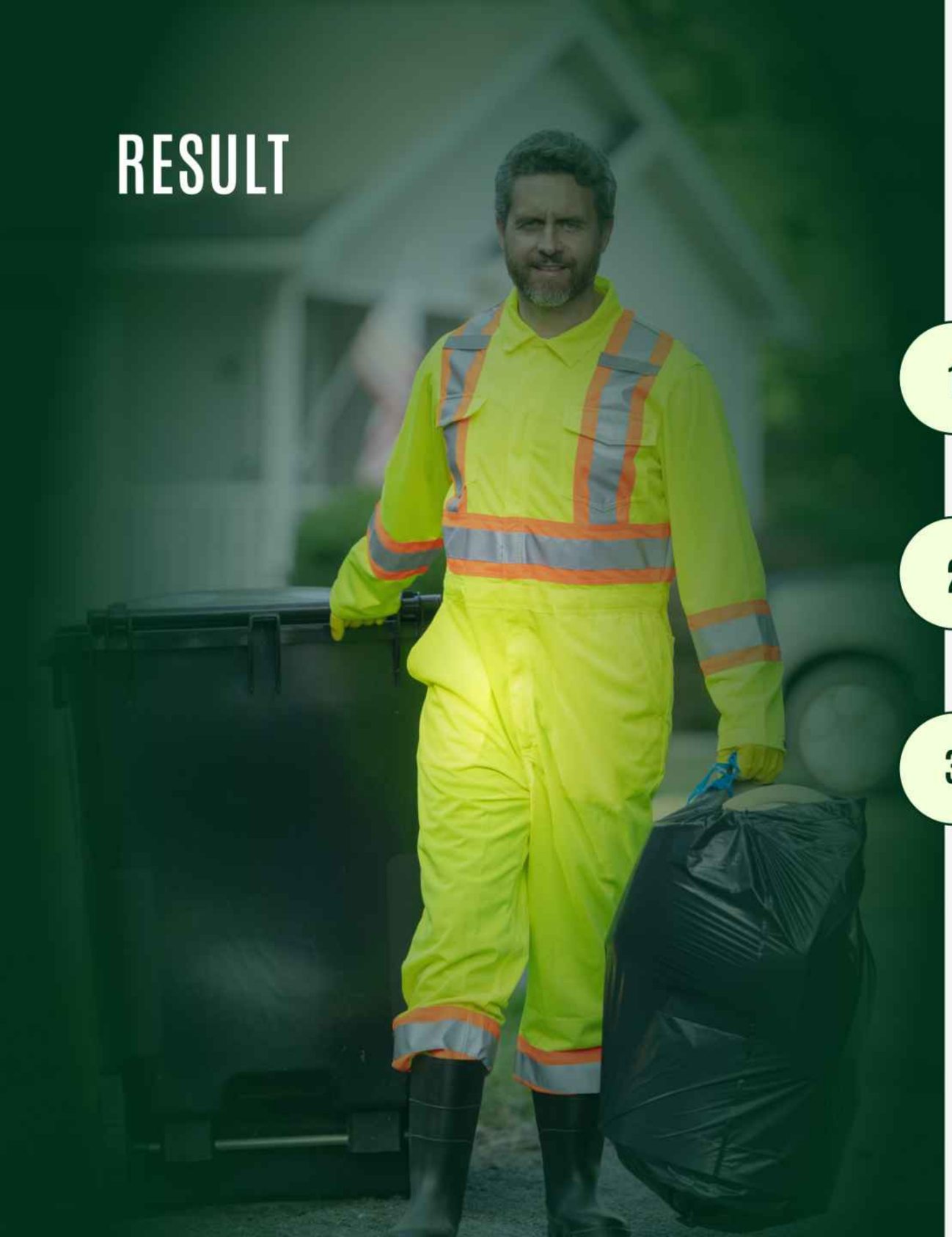
Gathers real-time input from residents to improve service quality and address complaints efficiently.

→ **Route optimization for collectors**

Ensures that routes are planned for maximum efficiency, minimizing fuel usage and time.



RESULT



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ON-DEMAND WASTE COLLECTION FOR EVENTS

Hosting events or gatherings often results in significant waste being gathered. This requires specialized services for timely removal. Waste management software offers tailored solutions to handle such post-event scenarios efficiently.

PROBLEM STATEMENT

→ **Too much waste quickly**

Events produce more waste than expected, leading to overflowing bins.

→ **Limited manual coordination**

Dependence on traditional communication methods for collection requests often causes delays.

→ **Inadequate waste monitoring**

Lack of tracking tools leads to delays in addressing waste collection needs post-events.

SOLUTION

→ **Route creation by collectors**

Waste collectors can design or modify routes in real-time to address dynamic collection needs, ensuring no waste is left unattended.

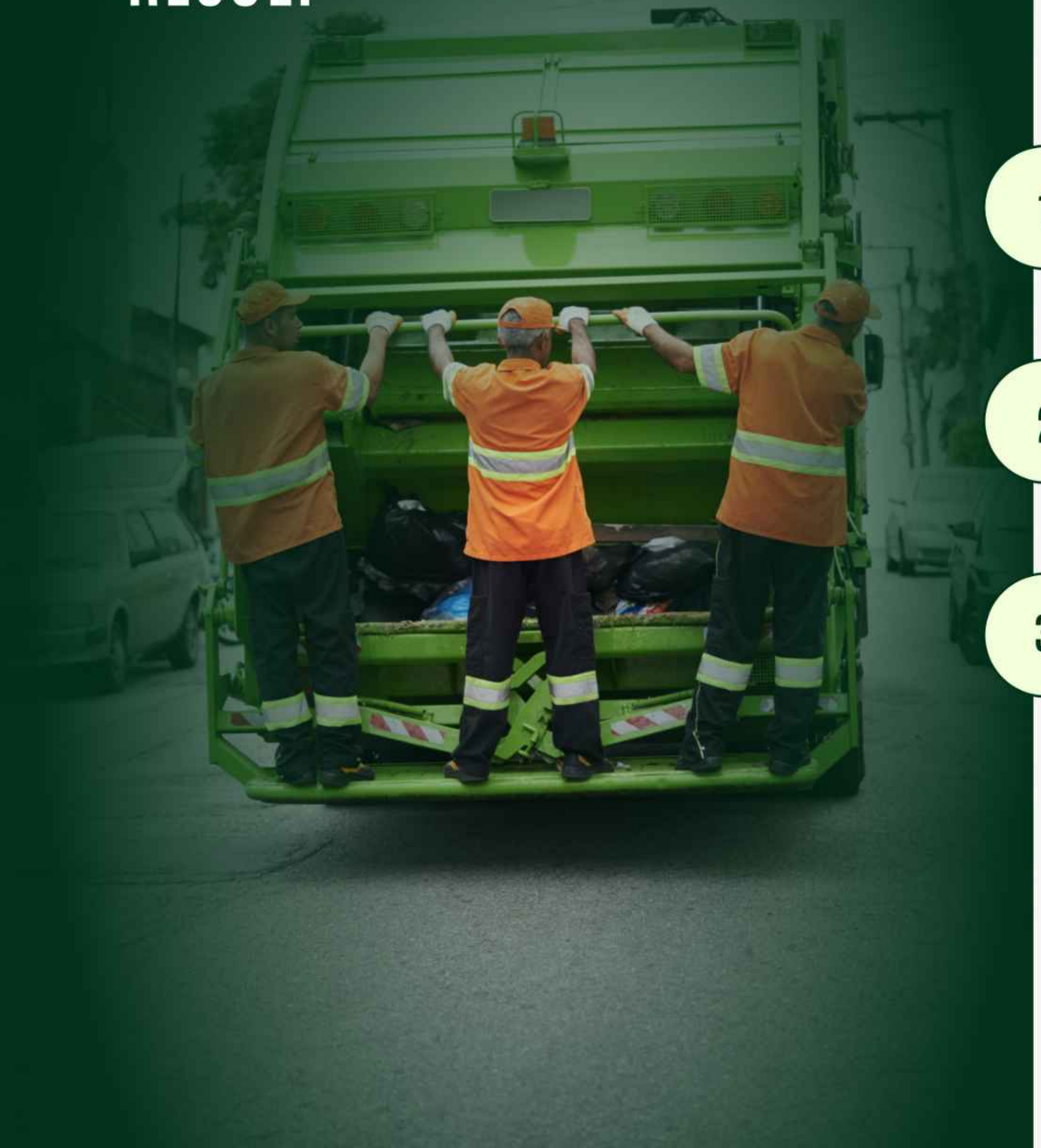
→ **Custom notifications**

Event hosts are informed about collection schedules, updates, and expected arrival times.

→ **Real-time communication tools**

Facilitates direct communication between event organizers and waste management teams for better coordination.

RESULT



1

Quick waste removal

Timely collection ensured hygiene and cleanliness post-events.

2

Streamlined communication

The use of SOS and communication tools improved responsiveness and coordination during events.

3

Enhanced event experience

Reliable and efficient waste management elevated overall satisfaction for event organizers and attendees.

KEY TAKEAWAYS FOR SMARTER WASTE MANAGEMENT

Here’s what you can achieve with efficient waste management:

- **Streamlined Collection:** Plan routes, track jobs, and ensure timely waste pickup with ease.
- **Citizen Engagement:** Empower citizens to report issues, provide feedback, and stay informed.
- **Data-Driven Decisions:** Use detailed reports and analytics to improve operations and optimize resources.
- **Enhanced Accountability:** Ensure every job is completed with proof like images and timestamps.
- **Cleaner Communities:** Promote cleanliness and sustainability by managing waste effectively.

Notes

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